

Webinar Event Feedback

Coleen Rivas

Assessment: The Power (and pitfalls) of Third-Party Reports

Date: 18th August, 2025

Average ratings (5 being excellent)

SESSION CONTENT	Average Score
Quality of information provided	4.3
How information was presented	4.3
Expected content covered	4.2
ATTENDEE EXPERIENCE	Average Score
Value provided	4.3
Level of interactivity	4.1
Training facilities	4.3
PRESENTER	Average Score
Knowledge displayed	4.5
Presentation skills	4.4
Time management	4.5
OVERALL SCORE	4.3

Positive aspects of this training:

- Coleen the facilitator was engaging, honest and created a solid balance of content and common sense which was refreshing. Would go to any webinar that Coleen was facilitating
- The detail
- I understand how to use a Third Party report in assessing student competence
- As I am fairly new to the VET sector I'm keen for more knowledge since transitioning to a trainer/asseser

- Coleen is incredibly knowledgeable. I found the information not only useful but also engaging, especially through the use of real-world examples that demonstrated how TPR can be applied in different situations, including how it may be relevant in the industry our students are in. I particularly enjoyed the insights into common pitfalls and misuses of TPR, and the use of real-life scenarios to bring this to life.
- Good refresher on third-party reports and the different ways students can demonstrate performance evidence.

How this training could be improved:

- No real feedback, other than sometimes it would be good to be able to use a voice function to ask a question... but also understand this can be disruptive to the session.
- I felt the session placed more emphasis on the variety of methods students can use to demonstrate performance evidence and criteria, rather than on the development and design of strong third-party reports. Some repetition was also noted in the sections on guidance for Observers and Learners.