

Understanding Quality Indicators

Quality Indicators (QIs) are essential data points used by Registered Training Organisations (RTOs) to assess their performance. RTOs must comply with legislation and reporting requirements set by the Regulators.

Data Collection and Usage:

Under the Standards for RTOs 2015, RTOs are obligated to collect and utilise data from learner engagement and employer satisfaction surveys. QIs are designed to measure how well RTOs meet client and stakeholder needs and evaluate the effectiveness of their training and assessment programs. RTOs are expected to utilise this data to drive their own continuous improvement processes.

Compliance with Data Provision Requirements 2012:

All RTOs registered with ASQA must comply with the Data Provision Requirements 2012. These requirements mandate that RTOs submit an annual summary report on their performance against Quality Indicators. The report is expected to provide insights into the RTO's effectiveness in meeting quality standards and engaging learners and employers.

- **Reporting Deadlines:** RTOs are required to submit their QI reports to ASQA annually by 30 June. The report should cover the period from January to December of the previous year. RTOs have a six-month window to collate and report the necessary data to ASQA.
- **Consequences of Non-Compliance:** Failure to adhere to the legislation and submit the required reports on time may result in consequences for RTOs. These consequences can vary and may include penalties, loss of accreditation, or other regulatory actions by ASQA.

Reporting Requirements for Victorian RTOs:

RTOs registered with the Victorian VET Regulator need to report data on three quality indicators: competency completion, learner engagement, and employer satisfaction. This requirement aims to ensure transparency and accountability within the Victorian vocational education and training sector.

Note: This VET Fact Sheet provides general information and should not be considered as legal advice.