

vision for the future

COMPLIANCE

Welcome to VET:
Intro to the Standards
Part 1 of 2

Michelle Charlton



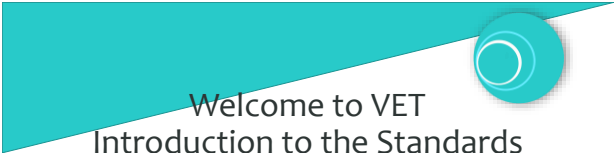


NATIONAL VET CONFERENCE
GOLD COAST 2021
#2021NVC

Welcome to VET
Introduction to the Standards
– Part 1

Michelle Charlton
Specialised VET Services

9 September 2021
Velg Training National VET Conference

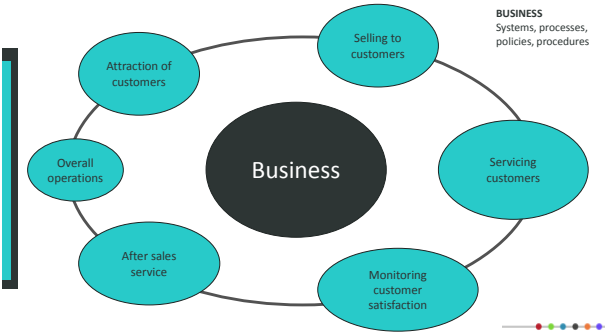


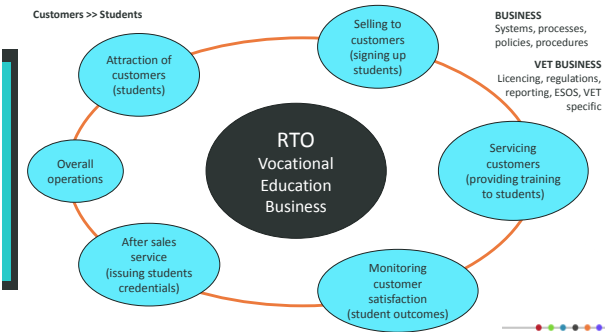
Overview

Doing business
Doing business as a VET business
Applicable legal and VET frameworks
Where the *Standards for RTOs 2015* fits in
Overview of the make-up of the legislative instrument
Intent of the Standards
Content of the Standards







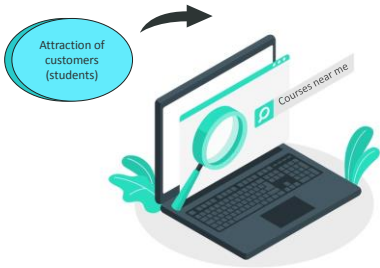


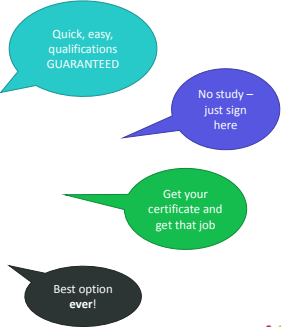
“I think I’ll do a course”

In VET, this thought triggers the first interaction a student may have with an RTO.

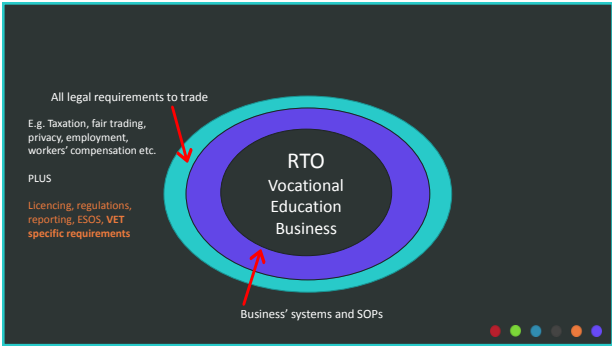
And so begins the exposure to compliance requirements for any organisation offering nationally accredited training and assessment in Australia.

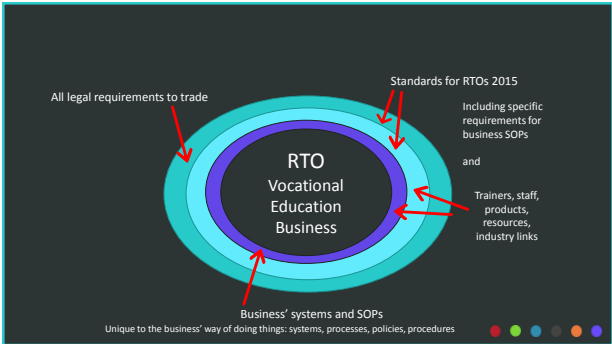






Business of Vocational Education



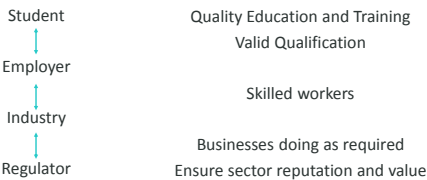


In this industry, a ‘good’ business is a compliant business

In this industry, a compliant business is a ‘good’ business

Happy customers

What constitutes a happy customer?



Standards for RTOs 2015



Legal and VET Frameworks

Standards for Registered Training Organisations (RTOs) 2015



RTO businesses

Legal Frameworks

Legal



National Vocational Education and Training Regulator Act 2011

No. 16, 2011

Completion No. 18

Completion date: 1 January 2012

Section 155(1) of the Act

Regulation

Section 155(1) of the Act

Section 155(1) of the Act

Section 155(1) of the Act

National Vocational Education and Training Regulator Act 2011

"NVR Act / NVETR Act"

NVR Registered Training Organisation (RTO)

Registered by National VET Regulator under NVR Act

National VET Regulator (ASQA)

Established by section 155 of NVR Act

Standards for NVR Registered Training Organisations

Under section 185 of NVR Act, Minister may, by legislative instrument, make standards

VET Frameworks

VET

VET Quality Framework (VQF)

Standards for RTOs 2015 ("the Standards")

Legislative instrument under 185 of NVR Act

Fit and Proper Person Requirements 2011

Legislative instrument under 186(1) of NVR Act

Financial Viability Risk Assessment Requirements 2021

Legislative instrument under 158(1) of NVR Act

Data Provision Requirements

National Vocational Education and Training Regulator (Data Provision Requirements) Instrument 2020 - Legislative instrument under 187 of NVR Act

Australian Qualifications Framework (AQF)

National policy for regulated qualifications in Australian education and training

6

Standards for RTOs 2015

Parts - 4
Schedules - 6
Standards - 8
(each with underlying Clauses)



Standards for RTOs 2015

Parts

- 1. Preliminary**
Name – Purpose – Structure – Definitions – Glossary
- 2. Training and assessment**
Standard 1 – Standard 2 – Standard 3
- 3. Obligations to learners and clients**
Standard 4 – Standard 5 – Standard 6
- 4. RTO governance and administration**
Standard 7 – Standard 8



Standards for RTOs 2015

Schedules

- 1. Training and assessment credentials**
7 items
- 2. Independent validation requirements for RTOs delivering TAE products**
Explains Clause 1.25
- 3. Fit and Proper Person Requirements**
Outlines 11 criteria for suitability
- 4. Conditions of use of NRT Logo**
Outlines 6 situations and conditions of use



Standards for RTOs 2015

Schedules cont..

5. Application of the AQF Qualifications Issuance Policy within the VET Sector

Outlines 8 requirements for issuing AQF Qualifications

6. Requirements for protecting fees prepaid by individual learners, or prospective learners, for services

Obligations and requirements for RTOs in addition to those contained in the *Education Services for Overseas Students Act 2000* (Cth) (ESOS)

[illegible]

Quick Recap

NVR Act 2011 (Parent Law)

- Legislative instrument (detailed law to support parent law)
 - Name: ***Standards for RTOs 2015***

As a document, contains

- Parts x 4
- Standards x 8
 - With Clauses under each Standard
- Schedules x 6
(information about how the law will apply in certain circumstances)

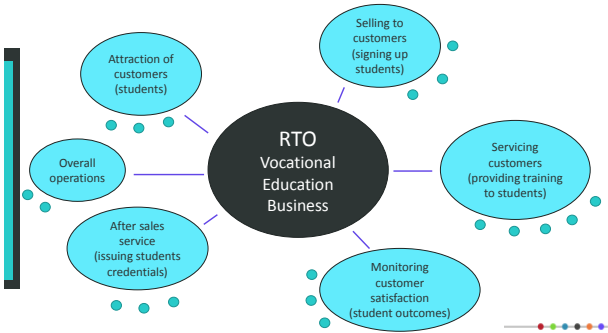


Standards for RTOs 2015 also part of the VQF – together with other legislative instruments from the NVR Act and the AQF



Intent of the Standards





Attracting students



Signing up students

Rules for how a 'sale' is closed – what cannot be offered or guaranteed

What info must be supplied



Servicing students



Full disclosure on who, what, when, where, how

Stakeholder factors



- Requirements for:
- Reporting student progress
 - Measuring, reporting and dealing with student and employer [dis]satisfaction with training
 - Confirming content with industry
 - Ensuring integrity
 - Sharing track-records

Issuing student credentials



Rules for aligning with national policy for regulated qualifications (AQF)

Standard 2

In part 2 'Training and Assessment'

The operations of the RTO are quality assured

Clauses 2.1 – 2.4



Standard 3

In part 2 'Training and Assessment'

The RTO issues, maintains and accepts AQF certification documentation in accordance with these Standards and provides access to learner records

Clauses 3.1 – 3.6



Standard 4

In part 3 'Obligations to learners and clients'

Accurate and accessible information about an RTO, its services and performance is available to inform prospective and current learners and clients

Clause 4.1



Standard 5

In part 3 ‘Obligations to learners and clients’

Each learner is properly informed and protected

Clause 5.1 – 5.4



Standard 6

In part 3 ‘Obligations to learners and clients’

Complaints and appeals are recorded, acknowledged and dealt with fairly, efficiently and effectively

Clause 6.1 – 6.6



Standard 7

In part 4 ‘RTO governance and administration’

The RTO has effective governance and administration arrangements in place

Clause 7.1 – 7.5



Standard 8

In part 4 ‘RTO governance and administration’

The RTO cooperates with the VET Regulator and is legally compliant at all times

Clause 8.1 – 8.6

In this industry, a ‘good’ business is a compliant business

In this industry, a compliant business is a ‘good’ business

Vocational Education

Business

Compliance

Students

Customers

Quality

Good Business



Our Presenter – Michelle Charlton

As the Principal of her organisation, **Michelle** works with her team to provide specialised VET and RTO support services including:

- Writing and resource development
- Assessment review
- Assessment validation
- QA review services
- Professional Development information and activities



E: michelle@specialisedvetservices.com.au

Michelle is an experienced presenter and facilitator, a qualified trainer and assessor, and has industry qualifications and experience in project management, leadership and management, training and education, and business operations.

She holds tertiary qualifications in Psychology, Adult and Vocational Education, and Training and Development.

COMING UP NEXT:

12.10 - 1.00PM



vision for the future

COMPLIANCE	TRAINING & STUDENT ENGAGEMENT	ASSESSMENT	RTO ADMINISTRATION	EXPLORATION
Welcome to VET: Intro to the Standards Part 2 of 2 Michelle Charlton	Learning Differently - Addressing the challenges faced by students with Dyslexia and other learning differences Karen Dymke	Influences of AQF on Assessment Questions Anni Yaringa	What Auditors are Looking for in Completed Student Files Kevin Ekendal	Re-Defining Competency: Time for a new approach Michael Hartman
