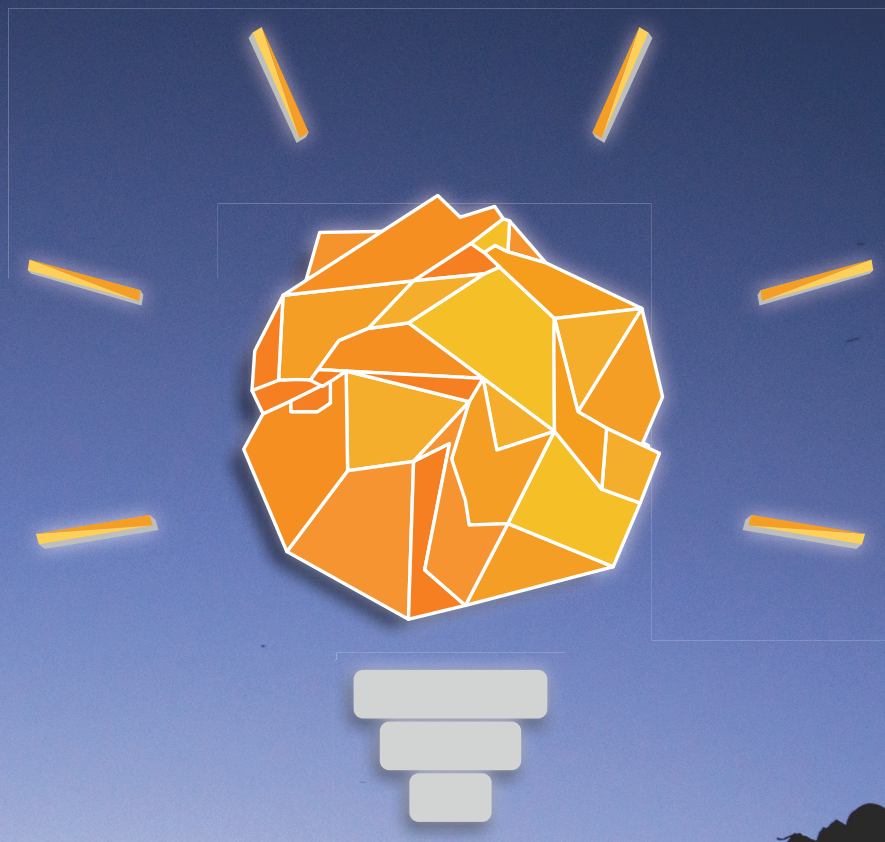




INNOVATE · ACTIVATE · EDUCATE

# NATIONAL VET CONFERENCE

BRISBANE, 12 – 13 SEPTEMBER 2019



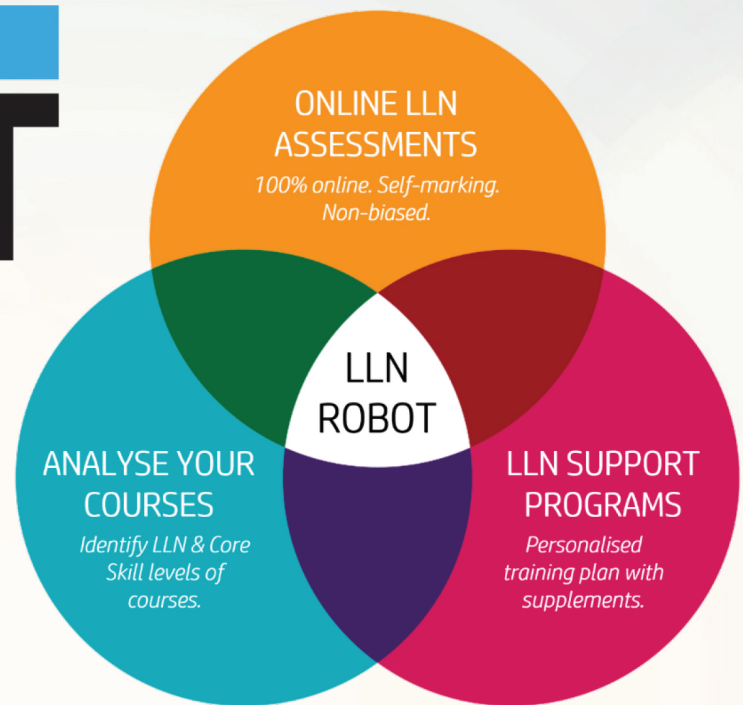
# LLN

# ROBOT

LLN Robot is an online system that combines ACSF testing, Course Profiling and LLN Support into one easy-to-use package.

## SUPPORT IS EASY WITH LLN ROBOT

- Use the included online LLN Quiz to test your learners' LLN levels.
- LLN Robot analyses the Australian Core Skills Framework (ACSF) levels of your courses.
- The system compares learner results with the ACSF levels of your courses.
- Robot generates individualised LLN Training Programs & Supplements for your learners.



## FEATURES INCLUDED IN ALL PACKAGES:



### MULTIPLE TESTS

Choose from a range of online assessments including; ACSF Level 3 Test, ACSF Level 4 Test, ACSF 3 Short Course, and Approved VET Student Loans Test.



### LEARNER INVITATION MODULE

Invite learners to complete any of the available online tests via a single invitation or invite up to 5000 learners at a time with our multiple learner invitation module.



### LEARNER RESULTS DATABASE

View the LLN profile of any learner that has completed any of the online test, or send a reminder to those who haven't done it yet.



### QUIZ ANSWER REPORTS

Get a full Quiz Answer Report for each learner that details individual question responses, time taken to answer, and results.



### FULL ANALYSIS OF ANY COURSE OR QUALIFICATION

LLN Robot will analyse any current unit of competency up to diploma level and instantly provide you with the ACSF profile.



### FULL USER MANAGEMENT

You have full control over who can access your LLN Robot System. Invite new users, reset passwords and even revoke access to your users.



### CUSTOMISABLE LEARNER INFORMATION GATHERING

Customise the form that is shown to learners before each test quickly and easily from your administration section. Then search your learner database via these custom fields whenever you need.



### LLN SUPPORT PROGRAMS

Detailed reports highlighting and providing recommendations for the gaps between learners' current skills and your course profile. This is coupled with customised self-paced LLN training supplements for learners to complete before or during the course. You can analyse the gap between single learners or entire learner cohorts.



### SYSTEM ANALYTICS

Get up-to-date data on how your LLN Robot System is being used whenever you need it. Everything from the number of LLN Reports Generated each month through to the average time learners spend on your online tests.

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# welcome to the 2019 NATIONAL VET CONFERENCE



I would like to welcome all delegates, presenters, sponsors and exhibitors, invited guests, and Velg Training members to the 2019 National VET Conference.

As we continue to look forward in the VET industry, our 2019 theme, **Innovate Activate Educate**, describes our commitment to the present and a promise for the future. This year, we are focussed on the promise of providing you a memorable, insightful and actionable experience.

We want you to feel invigorated, motivated and excited to **innovate** your processes within your RTO. We want you to walk away with a plan to **activate** your thoughts and ideas. And at the forefront, we are providing a platform to **educate** you on leading VET areas in our streams: **RTO Management and Compliance, Training and Assessing, eLearning, Regulator, Activation in VET and Freestyle Facilitation**.

I would like to thank our many sponsors joining us this year with many returning to continue their support. Once again, it is both exciting and refreshing to have so many familiar and new faces in the Exhibition Hall.

In order to help you navigate the event, connect with other attendees and exhibitors as well as build and manage your own personal program we have a brand new app! Simply search for 'Velg Training' in your designated App Store.

No National VET Conference would be the same without our signature Welcome Function and this year is no different, with **Velgywood** coming to life in the Plaza Ballroom on Thursday night. We invite all attendees, sponsors and presenters to network and relax and have fun with the Velgy Bunch. With live entertainment, a photo booth, incredible food and beverages and over \$2000 worth of prizes to be won, it's a night not to miss!

Over the next two days I would like you to embrace our theme, network and collaborate with your peers and exhibitors, and simply, enjoy yourself!

*Michelle Weaver*

Michelle Weaver  
CEO, Velg Training

## contents

|                       |         |
|-----------------------|---------|
| KEYNOTE SPEAKERS      | 2       |
| MOTIVATIONAL SPEAKERS | 3       |
| EXHIBITOR LISTING     | 6       |
| EXHIBITOR FLOOR PLAN  | 7       |
| SPONSOR SHOWCASE      | 10 - 11 |
| VENUE FLOOR PLAN      | 15      |
| CONFERENCE PROGRAM    | 18 - 19 |
| MASTER CLASSES        | 21      |
| ELECTIVE SESSIONS     | 23 - 30 |
| NOTES                 | 32 - 33 |

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### CONNECT

Social media is a fantastic way to share your experience, ask questions and connect with peers **#2019NVC**.



# keynote speakers



## Mr Mark Paterson AO

Chief Commissioner and Chief Executive Officer, ASQA

Mr Mark Paterson AO has extensive experience across government and industry, including experience leading government departments at both the state and federal levels. Mr Paterson is a former Secretary of the NSW Department of Trade and Investment, Regional Infrastructure and Services; the Australian Government Department of Innovation, Industry, Science and Research; and the Australian Government Department of Industry, Tourism and Resources.

Mr Paterson commenced as a Commissioner of ASQA on 30 May 2016, and commenced as Chief Commissioner and Chief Executive Officer from 1 January 2017.



## Simon Walker

Managing Director, NCVER

Simon began his career in the public sector as a financial analyst for Central TAFE in Western Australia after starting his career in the private sector. Simon joined the WA Department of Training in 1997 and has since worked in a variety of senior executive roles with a focus on VET sector planning, policy and resourcing.

Simon represented Western Australia on the national Senior Skills Officials Network (SSON) and the national Ministerial Advisory Council on Skilled Migration (MACSM) and was an ex-officio representative on the Western Australian State Training Board. Simon was also the state and territory government representative on the inaugural Australian Industry Skills Committee (AISC).

Simon joined the NCVER board as a director in 2015 and took up the position of Managing Director of the NCVER in October 2018.



## Wendy Walker & Alex Haughton

Australian VET Alumni:  
Australian Training Awards and WorldSkills Australia

Ms **Wendy Walker** is the Director of the VET Stakeholder and Channel Management Section for the Australian Government Department of Education and Training. This section is responsible for the national promotion of VET, including the Australian Training Awards, the UNESCO recognised Australian Apprenticeships Ambassadors Program and the Australian VET Alumni, and real skills for real careers.

**Alex Haughton** passionately leads the development of partnerships and the brand while championing young Australians in skills and trades excellence at WorldSkills Australia. Alex brings a wealth of knowledge from solution selling, event strategy and brand awareness through strengthening relationships. Through her work at WorldSkills Australia, she is determined to give VET the voice it deserves and show the world how important skills are.

+ A Video Message from Senator the Hon. Michaelia Cash  
Minister for Employment, Skills, Small and Family Business

# motivational speakers



*Keith Abraham*

Passionate Life: Master the art of achieving your biggest goals

Industries across the globe turn to Keith Abraham for inspiration, insights and ideas on how to not only set goals - but how to achieve them - to bring out the best in their people, their leaders and their business.

In this keynote presentation, Keith will share with you, the three simple steps to achieving some of your biggest goals. Customised to our #2019NVC delegates, the ideas will be related directly to the VET industry, and focus on real world goal achievement strategies that work.

Keith will explore how you can gain clarity around both your professional and personal life, and how this will enhance confidence in your career.



*Eric Bailey*

Breathing new life into the VET sector

As a Certified Speaking Professional with over 20 years' experience inspiring and motivating millions of people, Eric commands a room like no other and leaves audiences in awe. Eric Bailey calls himself an 'activation speaker', not a 'motivational speaker' because he will draw out of you the power, commitment, inspiration and dedication that you didn't know you had. No longer will you spend your life accepting anything short of your dreams. Instead, you will actively pursue your dreams until your vision becomes a reality.

As a professional basketball player Eric's versatility and his ability to do it all made him shine and stand out from the crowd. As a speaker, his adaptability has again helped him rise to the top. Eric's ability to crossover and connect with audiences of all ages and backgrounds makes him the world's most dynamic speaker.

**“NOTHING TRULY GREAT HAPPENS UNTIL SOMEONE BECOMES PASSIONATE ABOUT SOMETHING”**

*- Keith Abraham*



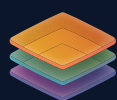


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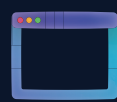
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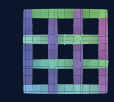
Reports



Surveys



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## Plan

And build your personal program

## Connect

With other attendees and exhibitors



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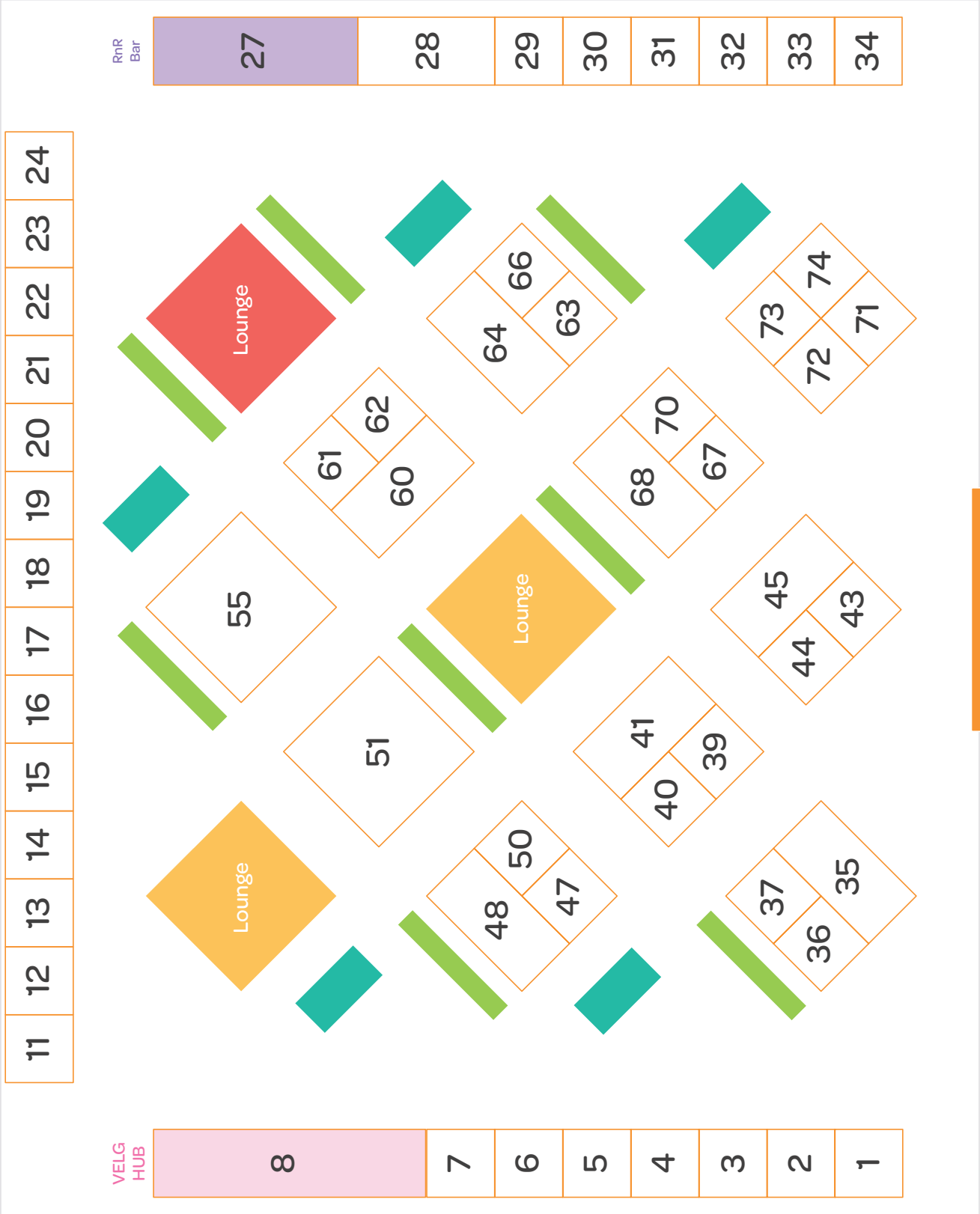


# exhibitor listing

|                                                         |    |
|---------------------------------------------------------|----|
| 360RTO Solutions                                        | 64 |
| ACER                                                    | 15 |
| Ammonite                                                | 44 |
| aNewSpring                                              | 32 |
| APL Healthcare                                          | 14 |
| Aspire Learning Resources                               | 24 |
| Australian Training Products                            | 68 |
| AV Media                                                | 2  |
| aXcelerate                                              | 60 |
| Blackboard                                              | 74 |
| Bluegem                                                 | 18 |
| Blueprint Career Development                            | 30 |
| Brain Friendly Training                                 | 11 |
| Canvas (Instructure)                                    | 35 |
| Cengage                                                 | 1  |
| Cloud Assess                                            | 41 |
| Coba Firstaid                                           | 20 |
| Copyright Agency                                        | 62 |
| Debit Success                                           | 36 |
| Defence Force Recruiting                                | 19 |
| Department of Education and Training                    | 71 |
| Didasko Learning Resources                              | 39 |
| Eduworks Resources                                      | 70 |
| ELICOS Consultants                                      | 66 |
| Inspire Education                                       | 28 |
| International Teacher Training Academy Australia (ITTA) | 29 |
| ish Group                                               | 37 |
| Learn for Work                                          | 31 |
| Learning Vault                                          | 43 |

|                                 |        |
|---------------------------------|--------|
| Meshed Group                    | 34     |
| MRWED Training & Assessment     | 55     |
| My Profiling                    | 16     |
| National Career Institute       | 4      |
| NCVER                           | 48     |
| Nova Core                       | 23     |
| QUT - PCC4U Project             | 21     |
| RnR Bar - Evolve College        | 27     |
| RTO Accountants                 | 22     |
| RTO Legal                       | 40     |
| SkillsIQ                        | 61     |
| smallprint                      | 72     |
| SpecTraining                    | 5      |
| TEIA                            | 3      |
| The Learning Resources Group    | 51     |
| The Print Group                 | 13     |
| TotalVET Training Resources     | 45     |
| Training Resource Solutions     | 50     |
| Training SpaceFinder            | 17     |
| Turnitin                        | 47     |
| Unique Student Identifier (USI) | 6      |
| VELG HUB                        | 8      |
| VETevolve                       | 67     |
| VETtrak                         | Lounge |
| VitalSource                     | 12     |
| Vivacity                        | 73     |
| WDCi Group – RIO Education      | 7      |
| Wisenet                         | 63     |

# exhibitor floorplan







SkillsIQ supports Industry Reference Committees (IRCs) that are responsible for the following Training Packages:

- ✓ CHC Community Services Training Package
- ✓ HLT Health Training Package
- ✓ LGA04 Local Government Training Package
- ✓ PSP Public Sector Training Package
- ✓ SIS Sport, Fitness and Recreation Training Package
- ✓ SIT Tourism, Travel and Hospitality Training Package
- ✓ SIR Retail Services Training Package
- ✓ SHB Hairdressing and Beauty Services Training Package
- ✓ SFL Floristry Training Package
- ✓ SIF Funeral Services Training Package.

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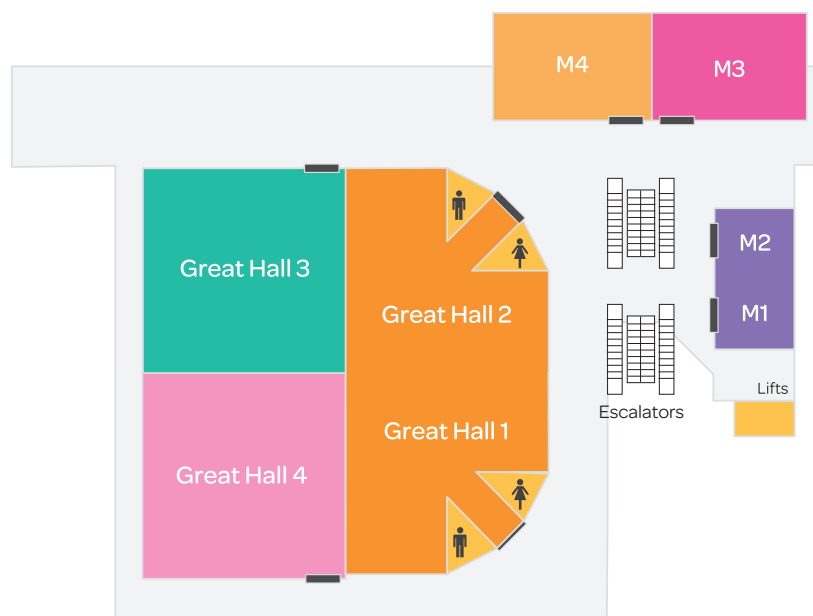
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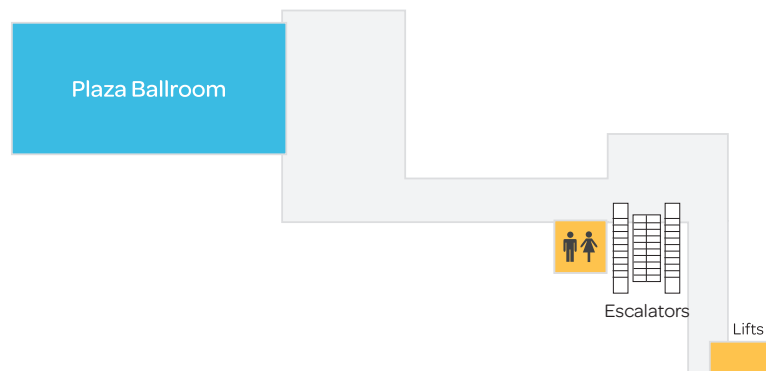
## Exhibition Level (Ground):



## Mezzanine Level:



## Plaza Level:



## Key:

- Exhibition Hall
- Regulator eLearning
- RTO Management & Compliance I
- RTO Management & Compliance II
- Training & Assessing I
- Training & Assessing II
- Activation in VET Freestyle Facilitation
- Welcome Function



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# conference program - day 1

| CONFERENCE DAY ONE<br>Thursday 12 September 2019 |                                                                                                               |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
|--------------------------------------------------|---------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| 7.30am                                           | Registration                                                                                                  |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 9.00am                                           | Welcome to Country                                                                                            |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 9.10am                                           | Official Opening<br>Velg Training                                                                             |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 9.20am                                           | Senator the Hon. Michaelia Cash<br>Minister for Employment, Skills, Small and Family Business (Video Message) |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 9.30am                                           | ASQA Update<br>Mr Mark Paterson AO, Chief Commissioner and CEO, ASQA                                          |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 9.55am                                           | NCVER: Transforming our understanding of the Australian VET system<br>Simon Walker, Managing Director, NCVER  |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 10.15am                                          | Housekeeping                                                                                                  |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 10.30am - 11.00am                                | Morning Tea & Networking                                                                                      |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 11.10am - 12.00pm                                | Regulator<br><br>Great Hall 3<br>ASQA's Cost Recovery/Third Party Arrangements Update<br><b>David Garner</b>  | RTO Management & Compliance I<br><br>M3<br>Beyond Excellence<br><b>Marc Ratcliffe</b>                        | RTO Management & Compliance II<br><br>Great Hall 4<br>The Future of Work to 2030 – Evolution of revolution?<br><b>Brett Hall</b> | Training & Assessing I<br><br>Great Hall 1 & 2<br>Enhancing Academic Outcomes for all Students Using Digital Tools<br><b>Greg O'Connor</b> | Training & Assessing II<br><br>M4<br>Dynamic Thinking Tools for Engaging Meetings and Training Sessions<br><b>Eric Frangenheim</b> | Activation in VET<br><br>M1 & M2<br>Leveraging Your Team's Strengths for Enhanced Performance<br><b>Nick McEwan-Hall</b> |
|                                                  | Unpacking ASQA's Regulatory Strategy<br><b>Anthony Barkey</b>                                                 | Developing a Shared Vision of Competence<br><b>Dr Dan Hill</b>                                               | How do You Innovate in a Regulatory Environment?<br><b>Serryn O'Regan</b>                                                        | Designing Compliant Simulations in Assessment Tools<br><b>Mark Long</b>                                                                    | Strategies for Engagement: Students with additional needs<br><b>Jane Goodfellow</b>                                                | Tips to Activate Your Compliance<br><b>Maciek Fibrich</b>                                                                |
| 1.00pm - 1.50pm                                  | Lunch & Networking                                                                                            |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 2.00pm - 3.00pm                                  | Passionate Life: Master the art of achieving your biggest goals<br>Keith Abraham                              |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 3.00pm - 3.20pm                                  | Afternoon Tea & Networking                                                                                    |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |
| 3.30pm - 5.00pm                                  | 'I'm an Auditor- Ask Me Anything'<br><b>ASQA Representative/s</b>                                             | The Secret of Timing and Purpose in Making your RTO Compliant, Happy and Profitable<br><b>Lauren Hollows</b> | It's Your Move<br><b>Tamara Simon</b>                                                                                            | Show Me the Way: Mapping the importance of mapping<br><b>Michelle Charlton</b>                                                             | Jedi Memory and Great Training - Engage the Learner and the Learning Sticks<br><b>Laurie Kelly</b>                                 | Innovating and Activating: How we built the most adopted Accredited Course ever!<br><b>Jonathon Tanner</b>               |
| 5.00pm - 8.00pm                                  | Welcome Function                                                                                              |                                                                                                              |                                                                                                                                  |                                                                                                                                            |                                                                                                                                    |                                                                                                                          |

# conference program - day 2

## CONFERENCE DAY TWO

Friday 13 September 2019

8.15am

Catch Up Over Coffee

8.45am

Day 2 Welcome Address by Velg Training

9.00am

Australian VET Alumni hosted by the Australian Training Awards and WorldSkills Australia  
Wendy Walker & Alex Haughton

9.30am

Breathing new life into the VET sector  
Eric Bailey

10.30am -  
11.00am

Morning Tea & Networking

11.10am -  
12.00pm

| eLearning                                                | RTO Management & Compliance I                                        | RTO Management & Compliance II                                                                         | Training & Assessing I                                                                                                 | Training & Assessing II                                                            | Freestyle Facilitation                                            |
|----------------------------------------------------------|----------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-------------------------------------------------------------------|
| Great Hall 3                                             | M3                                                                   | Great Hall 4                                                                                           | Great Hall 1 & 2                                                                                                       | M4                                                                                 | M1 & M2                                                           |
| Online Learning Content with H5P<br><b>Kerri Buttery</b> | The Future of Micro-learning & Credentialing<br><b>Panel Session</b> | Achieve Profitability & Compliance through Thought Leadership in Creative Design<br><b>Chris Green</b> | From Average to Great: The steps to becoming a powerful and impactful trainer in the 21st century<br><b>Marc Miles</b> | Continued Professional Development, the Glitter and Gold<br><b>Angela McGregor</b> | Let's Talk About Competency Based Assessment<br><b>John Dwyer</b> |

12.10pm -  
1.00pm

|                                                                |                                                                                  |                                                                             |                                                                          |                                                                                      |                                                         |
|----------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------|
| What to Consider when Selecting an LMS<br><b>Scott Huntley</b> | Preparing for Re-Registration Audits<br><b>Matthew Dale &amp; Kevin Ekendahl</b> | Digital Transformation from a Systems Perspective<br><b>Amanda Buchanan</b> | Connecting the Dots: Facilitating learners' success<br><b>John Blake</b> | Designing Assessments to Capture Workplace Performance<br><b>Rachel Leigh Taylor</b> | Let's Talk About HR Requirements<br><b>Carol Hunter</b> |
|----------------------------------------------------------------|----------------------------------------------------------------------------------|-----------------------------------------------------------------------------|--------------------------------------------------------------------------|--------------------------------------------------------------------------------------|---------------------------------------------------------|

1.00pm -  
1.50pm

Lunch & Networking

2.00pm -  
2.50pm

|                                                                  |                                                                                                                 |                                                                                                          |                                                                              |                                                                                |                                                          |
|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------|----------------------------------------------------------|
| Putting L.I.F.E. Back Into Your e-learning<br><b>Damian Noud</b> | Over-simplification of the Concept of Competency, Raising and Shattering Expectations<br><b>Michael Hartman</b> | Disability Awareness eTraining: Enhancing your VET practice<br><b>Jen Cousins &amp; Darlene McLennan</b> | Persuasive Presentations for Trainers and Assessors<br><b>Sharon Ferrier</b> | Effective Industry Engagement: Test your understanding<br><b>Kerri Buttery</b> | Let's Talk About RPL and Validation<br><b>John Price</b> |
|------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|--------------------------------------------------------------------------------|----------------------------------------------------------|

2.50pm -  
3.10pm

Afternoon Tea & Networking

3.20pm -  
4.10pm

|                                                              |                                                                                   |                                                                              |                                                            |                                                                                                  |                                                           |
|--------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------|
| Making Digital Compliance a Way of Life<br><b>Toby Jones</b> | Under the Hood: Driving compliance from document to action<br><b>Emma Siebuhr</b> | Understanding How Gen Z Are Making Career Decisions<br><b>William Stuble</b> | Five Critical Aspects of your TAS<br><b>Angela Connell</b> | Leveraging Cognitive Biases to Enhance Learner Engagement and Satisfaction<br><b>Tony Kirton</b> | Let's Talk About Administration<br><b>Angela McGregor</b> |
|--------------------------------------------------------------|-----------------------------------------------------------------------------------|------------------------------------------------------------------------------|------------------------------------------------------------|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------|

4.20pm -  
4.30pm

Prize Draw & Close





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# master classes

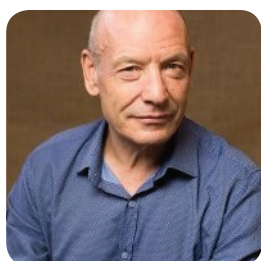


## Creative Training Techniques

**Marc Ratcliffe & Jason Ash**

@MRWEDtraining M1

This Masterclass aims to provide a continuing professional development opportunity for existing trainers to hone their skills in an ever-changing teaching and learning landscape. It highlights creative training techniques and approaches that are supported by evidence-based research and is delivered in a dynamic and engaging way to model the methods that work. All in all, the masterclass will share and model 42 tips, techniques, games and activities to support any trainer in building engagement, promoting retention and enhancing the transfer of knowledge back to the job.



## Mastering the Five Phases of the Audit Process

**Mark Long**

@VETFair M2

Designed to unpack and workshop the Learner Centred Audit Model. With the implementation of the Learner Centred Audit Model, RTOs need to adjust their preparation for audit day, to ensure compliance with the standards for Registered Training Organisations 2015 and the National Code 2018. Evidence that covers the learner's journey with the RTO through 'phases' commencing with marketing and ending with Governance is critical. Join Mark Long, a practising specialist as he helps you master the phases of the audit process.

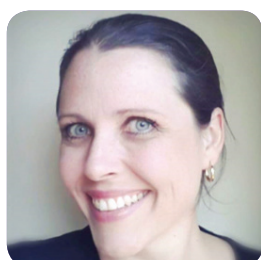


## Mastering 'Better Teaching' in a Digital Environment

**Alex Wu**

M1

Changes in technology, society and student expectations, are motivating instructors to rethink teaching methods. Regardless of the online system or product we use, at its core we want to master best practice when it comes to teaching in a digital environment. So what do we need to consider when it comes to our teaching practice and techniques, to ensure that it is relevant to today's learner? How do we change what we do to effectively teach an increasingly diverse student population? Walk away from this Master Class with valuable tools to help you reach today's digital learner!



## Creating Assessments that Work

**Michelle Charlton**

M2

This session will outline how to write elements that will address some of the factors identified in the ASQA data. It will focus on knowing how to identify if there is a deficit in the tools in use or intended for use, and it will give a solid foundation for getting it right. Registrants are invited to bring one of their own assessment tools for random selection and review during the session. This Master Class is a 'Must-Do' Class for instructional designers, compliance personnel and assessment specialists. Join Michelle Charlton for an interactive, workshop-style learning experience.

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Garry Gow is the Executive and Project Director at Australian Training Products, the IBSA Group learning resources division.  
[australiantrainingproducts.com.au](http://australiantrainingproducts.com.au)

**ONLINE COMPETENCY-BASED ASSESSMENTS**  
Presenter: Reay Mackay

Reay Mackay is Managing Director of aXcelerate, an end-to-end business management system for RTOs.  
[axcelerate.com.au](http://axcelerate.com.au)

**3 KEY STEPS TO RAISING EFFICIENCIES IN YOUR RTO**  
Presenter: Rob Bright

Rob is the Founder and Managing Director of Cloud Assess, the pioneers of Digital Assessment in the VET sector.  
[cloudassess.com.au](http://cloudassess.com.au)



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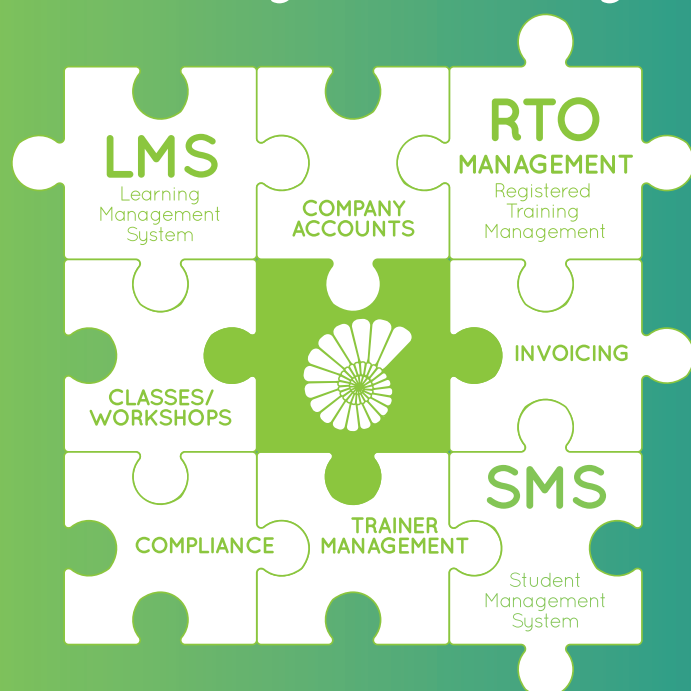


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# elective session 1

Thursday, 11.10 – 12.00pm

Please refer to the official NVC App or the Velg Training website for complete session overviews.

- Regulator
- RTO Management & Compliance
- Training & Assessing
- Activation in VET



## ASQA's Cost Recovery/Third Party Arrangements Update

**David Garner**

@asqagovau 📍 Great Hall 3

ASQA is required to become a full cost recovery agency as of 1 July 2020. What does this mean for ASQA and for providers? Part one of this presentation will explain what full cost recovery means and how the process of implementing the required changes will be undertaken, including consultation with providers. ASQA has recently released new guidance on the use of Third Party Arrangements, particularly where these involve parties providing training and/or assessment. The second part of this presentation will address the rationale behind the revised guidance and the events that led to this guidance being issued.



## Beyond Excellence

**Marc Ratcliffe**

@MRWED\_CEO 📍 M3

If excellence is expected, what are you doing in your organisation to move beyond excellence? This session will examine the factors that successful organisations use to consistently rise above the rest and will identify the three critical components that Training organisations must have to deliver truly outstanding results and value to all those they serve. Transcend the current climate of compliance and look at quality and service through a new lens. Uncover emerging learning trends that training organisations need to be aware of to enable them to build capacity.



## The Future of Work to 2030 – Evolution of revolution?

**Brett Hall**

📍 Great Hall 4

Jobs Queensland's economic modelling of future employment demand indicates that in the coming years more than half of all new workers will be employed in just three industries. This session will provide highlights from Jobs Queensland's analysis of opportunities and challenges relevant to future work. It will also outline how the suite of research, data and insights published by Jobs Queensland can be used by stakeholders across the VET system to inform effective planning and decision making.



## Enhancing Academic Outcomes for all Students Using Digital Tools

**Greg O'Connor**

@gregoconnor 📍 Great Hall 1 & 2

It is a challenge to successfully create learning environments that accommodate, foster and challenge ALL learners, regardless of the barriers that currently exist for them around the literacy demands of vocational education. How do we embrace and enhance economic and social inclusion for our students on course completion? This session will explore practical strategies using digital tools to ensure that all students, regardless of the barriers that currently exist for them around the literacy demands of vocational education, are actively engaged in their own learning.



## Dynamic Thinking Tools for Engaging Meetings and Training Sessions

**Eric Frangenheim**

📍 M4

Sometimes, when you are asked to run a team meeting on strategic planning/marketing/decision-making, and you look for creative thought, it would be useful to have some simple ideas and activities to get the group started so they can quickly understand and assess the problem, evaluate the solutions, and come up with creative ways to move forward. It can mean the difference between a band-aid solution or innovative growth! These skills and tools will also invigorate your training sessions and engage all involved.



## Leveraging Your Team's Strengths for Enhanced Performance

**Nick McEwan Hall**

@nickmc 📍 M1 & M2

Did you know that people's **strengths** are different to what they're **good at**? It's true! And it's the key to unlocking and activating the potential within your teams. People often equate their strengths with what they are good at: their competencies. But there is a distinct difference between the two. In this session, we will take a fascinating look at the **Strengths-Based Leadership Theory** approach so that we can identify, harness and really embrace our strengths, and the strengths of our team.

# elective session 2

Thursday, 12.10 – 1.00pm

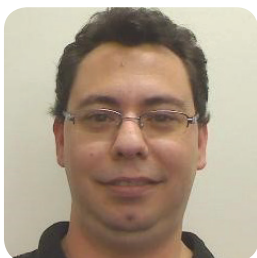
Please refer to the official NVC App or the Velg Training website for complete session overviews.

• Regulator

• RTO Management & Compliance

• Training & Assessing

• Activation in VET



## Unpacking ASQA's Regulatory Strategy

**Anthony Barkey**

@asqagovau 📍 Great Hall 3

ASQA recently released its Regulatory Strategy for 2019-21. This presentation will go through the components of the strategy and expand on what ASQA is doing to address key emerging and ongoing risks in the sector.



## Developing a Shared Vision of Competence

**Dr Dan Hill**

@DrDBH 📍 M3

Transforming your learning outcomes into assessment outcomes that are meaningful both to the learner and industry is critical in a competitive environment. So what makes competency consistent? How do we know that what we're developing, delivering and assessing is still what Australia's workforce needs? This session will explore current concerns regarding the consistency of assessment outcomes, and provide several tools, tips and suggestions to improve your outcomes to meet the needs of your students, RTO, clients and the community by developing a *Shared Vision of Competence*.



## How do You Innovate in a Regulatory Environment?

**Serryn O'Regan**

@SerrynORegan 📍 Great Hall 4

Can you be innovative AND be regulatory-compliant? Or is the regulatory burden always going to stunt innovation? This presentation gives practical, real and proven tools and tips for both innovation and regulatory compliance. In order to achieve both, a sharp focus is needed on what the purpose is of an education provider. Delegates will walk away with a fresh understanding of what innovation actually means - how to be a leader in your chosen industry, and what places you in a position of leadership. Plus a practical and inspiring road-map for dealing with an ever-increasing world of regulatory requirements.



## Designing Compliant Simulations in Assessment Tools

**Mark Long**

@VETFair 📍 Great Hall 1 & 2

Creating a simulation to mirror the real world, though a challenge, is essential if you want to achieve compliance. In this session, attendees will be shown how they can create a workplace within their assessment tool that will address the principles of assessment and rules of evidence, using difficult units that Mark has come across. You are invited to table your most challenging unit and allow Mark to provide examples that will satisfy the most discerning auditor!



## Strategies for Engagement: Students with additional needs

**Jane Goodfellow**

@goodfe\_jane 📍 M4

This session will explore the specific learning and support needs of students with autism, learning disabilities, anxiety and other mental health difficulties, and how trainers can adjust their teaching to be more inclusive of these different learning needs. Participants will gain a better understanding of how the brain is impacted for students with additional needs and how to implement practical strategies that can assist and lead to successful outcomes.



## Tips to Activate Your Compliance

**Maciek Fibrich**

@rtoconsultancy 📍 M1 & M2

Based on the principles of autonomy, accountability and transparency, learn how to implement a range of tools, methods and processes that will allow any RTO to develop into a profitable, sustainable and scalable business where compliance becomes embedded within the culture, and not a side project or after thought. Our journey together will open your eyes and mind to seven effective hacks and tips to activate your compliance and help the team become passionate about building the RTO!

# elective session 3

Thursday, 3.30 – 5.00pm

Please refer to the official NVC App or the Velg Training website for complete session overviews.

- Regulator
- RTO Management & Compliance
- Training & Assessing
- Activation in VET



## 'I'm an Auditor - Ask Me Anything'

**ASQA Representatives**

@asqagovau 📍 Great Hall 3

This is an open 'Q&A' session. ASQA regulatory staff will provide open and frank answers to any question related to ASQA's work.



## The Secret of Timing and Purpose in Making your RTO Compliant, Happy and Profitable

**Lauren Hollows**

@LaurenHollows 📍 M3

Most RTOs spend the majority of their time explaining to staff who needs to do what and how, but the research shows that why and how actually have a more positive and profitable impact. This session explores the secrets of why and when and gives practical tips which can be implemented in your RTO which will lead to a more efficient, happier and productive team. As a participant in this session, you should expect to actively participate in activities through the hands-on session and will come away with a few practical tips, tools and templates to support you and your organisation.

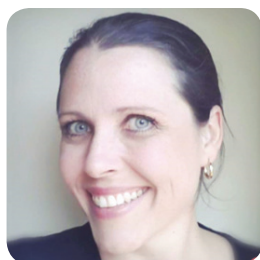


## It's Your Move

**Tamara Simon**

@TheBSI4U 📍 Great Hall 4

In this straight talking and interactive presentation, you will discover: (1) Top 5 frustrations of RTO Managers, (2) 9 common mistakes when managing your RTO and (3) 3 strategies to build your Business, People and Systems (BPS) Roadmap for success. This session is for any RTO Managers (regardless of how long you've been in VET) who want help running a simple profitable RTO business that's not driven by compliance (but is still compliant).



## Show Me the Way: Mapping the importance of mapping

**Michelle Charlton**

📍 Great Hall 1 & 2

Mapping of assessments is a hidden gem when it comes to compliance. Although not actually mandated as a requirement of the Standards, accurate mapping underpins the direction your RTO is taking with regards to its assessments, and is a must-have for when it comes to navigating assessments against unit requirements. Suitable as a stand-alone opportunity or as a neat follow on from Michelle's 'Must-Do' Master Class on the 11th, this NVC session will show you how to create a mapping document your RTO will treasure.



## Jedi Memory and Great Training - Engage the Learner and the Learning Sticks

**Laurie Kelly**

📍 M4

This highly practical session will rekindle both your passion for teaching and your student's desire to learn. Recapture your enthusiasm with techniques which will ensure your delivery is motivating, attention-grabbing and enjoyable, both for you and your students. The Experience of Learning is more than just 'consumption' of information. It is about innovation, action and the experience of excellent education. For real learning and transfer of skills to take place, there must be a connection created within the learners' brains.



## Innovating and Activating: How we built the most adopted Accredited Course ever!

**Jonathon Tanner**

@SMCconnect 📍 M1 & M2

In 2015, Social Media College founders Jonathon & Daniele Tanner nationally accredited 10118NAT Diploma of Social Media Marketing. Since then, they've successfully licensed the course to more than 25 leading TAFEs and RTOs across Australia, making it the most widely adopted Accredited Course ever. In this session, Jonathon, SMC's CEO, explains why the Accredited Course has resonated so strongly with RTOs, how SMC's unique business model works, and why the Diploma of Social Media Marketing represents true innovation and activation in the VET sector.





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# elective session 4

Friday, 11.10 – 12.00pm

Please refer to the official NVC App or the Velg Training website for complete session overviews.

- eLearning
- RTO Management & Compliance
- Training & Assessing
- Freestyle Facilitation



## Online Learning Content with H5P

**Kerri Buttery**

@kerributtery 📍 Great Hall 3

Looking for something different for your online content that isn't 'Click Next' or 'Download PDF'? Do you want some easy to use tools for creating simple drag and drop, memory game and other interactive activities utilising the power of graphics and video, without needing to understand code or complex software? The answer may be in H5P, a free-to-access tool for the creation of rich HTML5 content which is then published on your learning platform. This session will explore the capabilities of H5P, including the content types available, and demonstrate how simple it is to create a range of activities to engage learners.



## The Future of Micro-learning & Credentialing

**Panel Session**

📍 M3

This panel discussion will explore the concept of micro-learning and micro-credentialing, while also discussing the current state of training packages and the solutions that micro-learning and micro-credentialing may provide to new and emerging industries that may not need or want their own training package. You will hear from a range of speakers on this panel, including: **Glenn Campbell** from Deakin Co. a part of Deakin University, **Rachel Gilbert** from Worksafe, **Chris Kulesza** from Master Builders Association of Victoria (MBAV) and **Matthew Dale** from Audit Express



## Achieve Profitability & Compliance through Thought Leadership in Creative Design

**Chris Green**

@chrisgreenc2c 📍 Great Hall 4

With workplace trends moving towards a more collaborative space, what is the education sector doing to prepare students for the real-life work scenario? Chris Green, CEO and Founder of c2cglobal, will explore the different facets of the built environment and how it can impact on student engagement, compliance and profitability. In this session, discuss how creative design can not only maximise student capacity, but how individual institutes can reflect their values through clever design and finishes.



## From Average to Great: The steps to becoming a powerful and impactful trainer...

**Marc Miles**

📍 Great Hall 1 & 2

This session is specifically for those trainers and RTO managers who are looking for real-world techniques and street-wise skills that can be applied in the training room; off- or on-line, to make content come alive and meet the needs of the 21st Century learner. You will learn how to fully engage an audience, help them optimise retention of information, and also help staff and colleagues to do the same. 'Death by PowerPoint' has killed too many students and it is time to learn: the fundamental skills to get students hungry to learn, and what it takes to leave a long, lasting positive impression.



## Continued Professional Development, the Glitter and Gold

**Angela McGregor**

@RTOConsulting1 📍 M4

Thinking about professional development as an ongoing and continued investment that goes beyond compliance is an important consideration! Following on from Angela's session last year "Trainer and Assessor Requirements: Glitter and Gold" (attendance at which is not a requirement for this session) we will explore the requirements for Trainers and Assessors to participate in ongoing VET sector and industry PD.



## Let's Talk About Competency Based Assessment

**John Dwyer**

@velgtraining 📍 M1 & M2

Your feedback has helped shape this concept! Delegates of past events have identified they would love the opportunity to attend a less structured session that allows them to network with others and requested a space to talk to others, to ask for hints and tips.

*As an attendee YOU get to help shape this session!*



# elective session 5

Friday, 12.10 – 1.00pm

Please refer to the official NVC App or the Velg Training website for complete session overviews.

• eLearning

• RTO Management & Compliance

• Training & Assessing

• Freestyle Facilitation



## What to Consider when Selecting an LMS

**Scott Huntley**

@kshuntley 📍 Great Hall 3

Selecting a Learning Management System can be difficult; vendors will have their biases so it can be difficult to get straight answers. It can be even more difficult coming up with the right questions. In this session, Scott Huntley will provide you with the technical advice you're looking for when selecting your LMS. He'll outline a strategy to get you online with your courses, or determine if you're delivering in the best manner. Scott will draw upon his experience as a Web Design teacher, a Learning Designer and eLearning Consultant to help you know what you have, what you need, and the path from here to there.

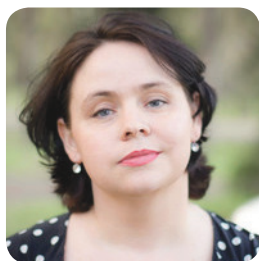


## Preparing for Re-Registration Audits

**Matthew Dale & Kevin Ekendahl**

@audit\_express 📍 M3

Re-registration can be quite complex and is a daunting process for any RTO. VET regulators generally conduct an audit for RTOs just prior to their re-registration. This session will explore how to prepare for re-registration and get the most out of the regulator audits. You'll learn how to conduct an internal audit, prepare rectifications plans, and implement continuous improvement measures to ensure you continue to provide quality training and assessment services.



## Digital Transformation from a Systems Perspective

**Amanda Buchanan**

📍 Great Hall 4

Struggling with rising costs and want to introduce more automation? This session provides you with techniques aimed at getting the best results out of your digital transformation projects and tools to help you manage your vendor relationships. Specifically tailored to RTO environments and the student journey, we will unpack the top five Best Practice Business Processes from Business Analysis theory, and give tips for ongoing control of your processes while responding to change in a digital world.

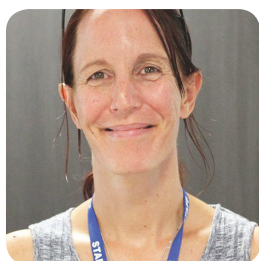


## Connecting the Dots: Facilitating learners' success

**John Blake**

@BoxHillTAFE 📍 Great Hall 1 & 2

There is more to be gained in transferring your knowledge, skills, attitude and attributes to others. You have your Cert IV TAE, you have your class list... What now? The session will provide class facilitation tips, quotes, testimonies, websites and proven innovative strategies to support your learners' vocational education through a variety of learning activities. You will be empowered to become the trainer you needed. More importantly, this session will support you in becoming the trainer your learners need as you educate and inspire.



## Designing Assessments to Capture Workplace Performance

**Rachel Leigh Taylor**

📍 M4

This session will provide a practical approach for designing and benchmarking assessments to utilise authentic workplace evidence and task performance to meet a qualification's performance criteria. Key components include a critical look at evidence gathering techniques to make life simpler for the workplace supervisor and the assessor to document evidence of competencies. Practical examples will be explored of real-life documents and evidence gathering tools that can reduce the need for laborious third-party reports or workbook style question and answers.



## Let's Talk About HR Requirements

**Carol Hunter**

@HunterRTO 📍 M1 & M2

Your feedback has helped shape this concept! Delegates of past events have identified they would love the opportunity to attend a less structured session that allows them to network with others and requested a space to talk to others, to ask for hints and tips.

*As an attendee YOU get to help shape this session!*



# elective session 6

Friday, 2.00 – 2.50pm

Please refer to the official NVC App or the Velg Training website for complete session overviews.

- eLearning
- RTO Management & Compliance
- Training & Assessing
- Freestyle Facilitation



## Putting L.I.F.E. Back Into Your e-learning

**Damian Noud**

@DamianNoud 📍 Great Hall 3

In this dynamic session, Damian will share a variety of e-learning principles and practices aimed at helping you to breathe life back into your e-learning. Centred around the acronym L.I.F.E., the session will: Explore methods to engage (L)earning; Highlight key (I)nstructional Design principles and pitfalls to consider when designing an e-learning pathway; Discuss how to integrate (F)eedback touch points to create relevant and meaningful exchanges that ultimately create critical opportunities to support, guide and encourage e-learners; and Identify useful methods of (E)valuation.



## Over-simplification of the Concept of Competency, Raising and Shattering Expectations

**Michael Hartman**

@Skills\_Impact 📍 M3

Training is an enabler of competency, but without supervised workplace practice, real competency is elusive. Work practice and the feedback that real work provides, are seen to produce competency over time. The current VET system appears to force RTOs to certify learners as 'competent' when they are 'Workplace Safe to Practice'; falling short of expectations from a range of stakeholders. This presentation proposes more nuanced approaches to competency assessment and certification.



## Disability Awareness eTraining: Enhancing your VET practice

**Jen Cousins & Darlene McLennan**

📍 Great Hall 4

This session aims to build further understanding about how to effectively engage and empower learners with disability, ensuring students are well informed, supported, and successfully provided with adjustments within VET settings. We will showcase the new VET Disability Awareness eTraining Resource, which introduces the intent and requirements of the Disability Standards for Education (DSE), the impact on teaching in terms of obligations and responsibilities, strategies to address them, approaches to inherent requirements and reasonable adjustments, and developing accessible delivery and assessment tools.



## Persuasive Presentations for Trainers and Assessors

**Sharon Ferrier**

@MsPersuasive 📍 Great Hall 1 & 2

We have all heard that students are distracted, disengaged and have the attention span of a goldfish! Is this true? If so, what can we do? In this session Sharon will share selling tips that will help you sell your message and increase retention. You will learn: Why persuasion and influence are crucial for trainers; Cialdini's 6 elements of persuasion and how to weave them into workshops; 5 simple steps to 'sell' your message; How stories can make you more influential; How persuasive techniques can increase attention and move people to action.



## Effective Industry Engagement: Test your understanding

**Kerri Buttery**

@kerributtery 📍 M4

This highly interactive session will revisit a range of information surrounding effective industry engagement strategies along with compliance requirements. There will be a session agenda, but the focus of each topic will depend on the collective knowledge of the group! This collective knowledge will be measured using online quiz tools so bring along your electronic device and connect to the WiFi to take part. Participants will be encouraged to join in the conversation exploring a range of areas related to industry engagement.



## Let's Talk About RPL and Validation

**John Price**

📍 M1 & M2

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# elective session 7

Friday, 3.20 – 4.10pm

Please refer to the official NVC App or the Velg Training website for complete session overviews.

• eLearning

• RTO Management & Compliance

• Training & Assessing

• Freestyle Facilitation



## Making Digital Compliance a Way of Life

**Toby Jones**

📍 Great Hall 3

Creating a course offering in an online environment can be a daunting task. How is evidence captured? How do I keep it secure? How do I show it at audit? And most of all, will it be compliant? These are all common concerns; the good news is these can all be overcome with a clearly defined plan of action. Over the course of this session we'll address these concerns; share insights from recent ASQA audits where an RTO has utilised an online platform for their face-to-face, on-the-job and online cohorts; we bust myths, and embrace innovation - all built around a very practical 5 Step instructional plan for success.



## Under the Hood: Driving compliance from document to action

**Emma Siebuhr**

@FortressLearnin 📍 M3

This session will introduce Fortress Learning's Monthly Compliance Strategy and showcase how RTO's can frame their compliance activities over a 12 month period to not only conform with the Standards for RTO's (2015) but to also create a whole-of-organisation approach to the application of compliance through the everyday roles we perform. Participants will be taken on a visual journey through the Strategy as it addresses the 5 stages of ASQA's new audit model, and will take away some clearly defined strategies that they can apply within their own RTOs.



## Understanding How Gen Z Are Making Career Decisions

**William Stubley**

@Year13 📍 Great Hall 4

Almost half of all Australian high school students have no idea what they want to do when they finish year 12, yet most transition into some form of further education and/or training - what is happening and how are youth making their decisions? We, at Year13, are firm believers that young people should be exposed to a vast array of career and study options early in their high school years, rather than during the final months. The intention of this presentation is to provide a comprehensive picture of the transitional period for young Australians and the stages of their decision-making process.



## Five Critical Aspects of your TAS

**Angela Connell**

@vivacitycoach 📍 Great Hall 1 & 2

When was the last time you updated your TAS? Was it only updated due to an ASQA audit? Ensuring that your TAS truly reflects how you conduct your training and assessment is crucial for your organisation; it sets the standard for education for your RTO, your trainers and your clients. It is like a business plan for your training that should be updated at least annually, to truly reflect the training that you deliver. In this session we will cover the importance of the TAS, and how to write an effective TAS that is more than just an audit document.



## Leveraging Cognitive Biases to Enhance Learner Engagement and Satisfaction

**Tony Kirton**

@Tony\_Kirton1 📍 M4

In this interactive session, we will explore how we can leverage cognitive biases to enhance our students' motivation, engagement and even influence how satisfied they are with a learning event. You'll learn how to: Frame your learning objectives in a way that increases a person's motivation to act; Communicate the 'what's in it for me' in a way that actually influences your students' perception of value; Influence a person's satisfaction ratings of your instructional event by strategically selecting when to deliver certain content; Inspire your students to take risks as they implement new learning.



## Let's Talk About Administration

**Angela McGregor**

@RTOConsulting1 📍 M1 & M2

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COME ON A JOURNEY WITH US AT OUR #2019NVC...

# VELG HUB

This year we are focussed on you. We want all #2019NVC attendees to experience the support, guidance and expertise that Velg Training provides. Simply, we want to ensure you leave *educated, inspired and empowered.*

## VET EXPERTS

Velg Training's VET Experts are back! Whether you're looking for support on: Assessment, Auditing, Course Accreditation, LLN & Foundation Skills, RPL, Validation or Volume of Learning – we've got all the expertise you'll need!

## COMPLIANCE CHATS

Don't let your burning RTO questions go unanswered. Velg Training's **FREE** Compliance Chats with our VET Experts are sure to give you the guidance you need to conquer compliance!

**BOOTH 8**







### key points

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- 1.
- 2.
- 3.





*vision for the future*

# NATIONAL VET CONFERENCE

GOLD COAST / 17 – 18 SEPTEMBER 2020

## SAVE THE DATE

Join us on the Gold Coast for the 2020 National VET Conference. There are opportunities to attend, present or sponsor the largest gathering of Vocational Education and Training practitioners across Australia!

**REGISTRATIONS ARE NOW OPEN ONLINE**

## CONTACT

07 3866 0888 [conference@velgtraining.com](mailto:conference@velgtraining.com)

## VENUE

Gold Coast Convention and  
Exhibition Centre

## MASTER CLASSES

Wednesday 16 September 2020

## CONFERENCE DAYS

Thursday 17 September 2020

Friday 18 September 2020