

# Welcome to the 2018 NATIONAL VET CONFERENCE

Welcome

I would like to welcome all delegates, presenters, sponsors and exhibitors, invited guests, and Velg Training members to the 2018 National VET Conference.

As we look forward in the VET industry the theme for 2018 is 'Skilling Australia's VET Future'. You will find the program created around this theme highlighting and focusing on skilling the VET industry.



With over 55 sessions to choose from, we are excited to introduce two new streams catering for International VET and Tech in VET. We have a range of expert presenters from a range of VET areas and representatives from peak industry bodies, including the Department of Education and Training and ASQA.

I would like to thank our many sponsors joining us this year with many returning to continue their support of the National VET Conference. Once again, it is great to have so many familiar and new faces in the exhibition hall.

After the success of the inaugural VET CEO Conference in 2017 we were excited to bring this conference back this year. Taking place in Brisbane, we were pleased to bring attendees a range of high quality speakers including some new presentations to inspire CEOs and decision makers with the likes of high profile speakers Naomi Simson, Tim Reid and Jan Owen.

With the launch of our exciting new eLearning program, Velg2Go has allowed us to offer a variety of courses. These have included induction and mentoring programs as well as assessment design. A new opportunity to provide quality PD anytime, anywhere.

Our brand new concept of 'Focus Weeks' was introduced in 2018. These are specific weeks with topics dedicated on a focus area with experts in the industry delivering specialised webinars. We have provided two weeks so far this year on Training & Assessing and RTO Compliance. Stay tuned for more!

To assist with your conference experience, our National VET Conference app is available again to help you keep up with announcements, networking and navigating the program. The app also allows you to provide feedback so we can continue to improve each year.

Don't miss our signature Welcome Function event that is held each year. We invite all attendees, sponsors and presenters to attend our 'Casino Royale' event this evening. This provides a great opportunity to network in a relaxed and fun environment with entertainment, food and beverages.

Over the next two days I would like to remind you to take the time to network and collaborate and reflect on ways we can continue to Skill Australia's VET Future.

Michelle Weaver  
CEO, Velg Training

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### Free WiFi

Velg Training provides complimentary wifi over the conference days shared by all delegates, presenters and sponsors.

### Connect

Whether you are a presenter, sponsor or delegate, social media is a great way to share your experience and ask questions #2018NVC.

# KEYNOTE SPEAKERS



**The Hon Karen Andrews MP**  
Assistant Minister for  
Vocational Education & Skills

Elected in 2010, re-elected in 2013 and 2016 to represent the southern Gold Coast electorate of McPherson in the House of Representatives, Karen is a member of the Liberal National Party.

Karen is passionate about encouraging the study of maths and science in schools and promoting science, technology, engineering and mathematics professions. As a member of the Women in Engineering Alumni Network at the Queensland University of Technology (QUT), she promotes study in these crucial fields.

In 2016, The Hon. Karen Andrews MP was appointed as the Assistant Minister for Vocational Education and Skills.

Karen now has a great opportunity to work closely with the Minister for Education and Training Senator the Hon Simon Birmingham to create positive outcomes for Australians undertaking vocational education.



**Mr Mark Paterson AO**  
Chief Commissioner and Chief  
Executive Officer of ASQA

Mr Mark Paterson AO has extensive experience across government and industry, including experience leading government departments at both the state and federal levels.

Mr Paterson is a former Secretary of the NSW Department of Trade and Investment, Regional Infrastructure and Services; the Australian Government Department of Innovation, Industry, Science and Research; and the Australian Government Department of Industry, Tourism and Resources.

Mr Paterson commenced as a Commissioner of ASQA on 30 May 2016, and commenced as Chief Commissioner and Chief Executive Officer from 1 January 2017.



**Wendy Walker**  
Department of Education and  
Training

Ms Wendy Walker is the Director of the VET Stakeholder and Channel Management Section for the Australian Government Department of Education and Training.

This section is responsible for the national promotion of VET, including the Australian Training Awards, the UNESCO recognised Australian Apprenticeships Ambassadors Program, the Australian VET Alumni and the VET Information Strategy - real skills for real careers.



# MOTIVATIONAL SPEAKER



**Michael McQueen**

Multi-award Winning Speaker

We all love being on a roll, in sync and firing on all cylinders – that flow-state sensation where everything just seems to work. But what happens when the groove becomes a rut, inspiration evaporates or your mojo disappears? Enduring success and growth for any business today is dependent on building and maintaining unstoppable momentum!

Michael McQueen is a multi-award winning speaker, trend forecaster and six-time bestselling author. With clients including KPMG, Pepsi and Cisco, he has helped some of the world's most successful brands navigate disruption and maintain momentum. In addition to featuring regularly as a commentator on TV and radio, Michael is a familiar face on the international conference circuit having shared the stage with the likes of Bill Gates, Dr. John Maxwell and Apple co-founder Steve Wozniak.

Michael has spoken to over 300,000 people across 5 continents since 2004, and is known for his engaging, entertaining and practical conference presentations. Having been recently named Australia's Keynote Speaker of the Year, Michael was inducted into the Professional Speakers Halls of Fame.

Coming from a background in marketing and research, in 2004 Michael founded a consultancy specializing in demographic shifts and social trends called The Nexgen Group.

Michael's first book *The 'New' Rules of Engagement* was the culmination of a 3-year study of the key drivers of youth culture around the world. With an emphasis on the values and attitudes of Millennials, this 2007 release focussed on helping business leaders, educators and parents better engage a younger generation.

In 2009 and 2010, Michael went on to release a range of gift books called *Memento* and *Wisdom* which were designed to bridge the generation gap in families by helping parents pass on their stories and life lessons to the next generation. Building on the international success of this gift book range, Michael created an online memoir-writing app for parents called *Histography.com*.

Michael's third bestselling book *Winning the Battle for Relevance* was a landmark title that explored why even the greatest businesses and institutions become obsolete and how others could avoid their fate. Drawing on research tracking 500 of the world's most iconic brands over 5 years, Michael outlined a range of strategies for organizations and businesses who are committed to staying ahead of the curve by re-inventing themselves before they are forced to do so.

**“BUT WHAT  
HAPPENS WHEN THE  
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A RUT, INSPIRATION  
EVAPORATES OR YOUR  
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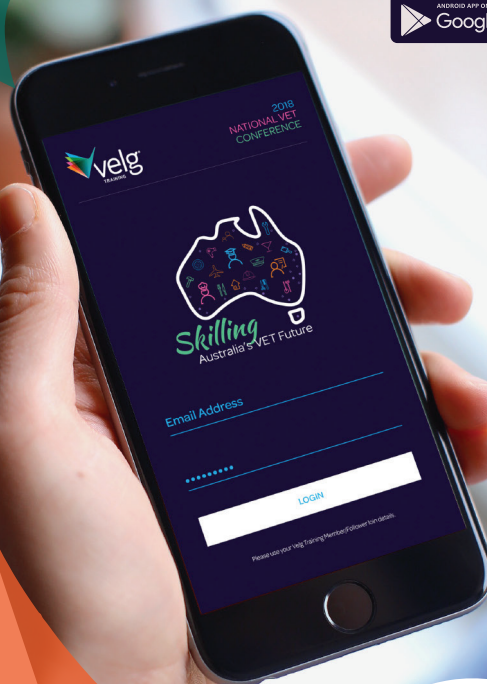
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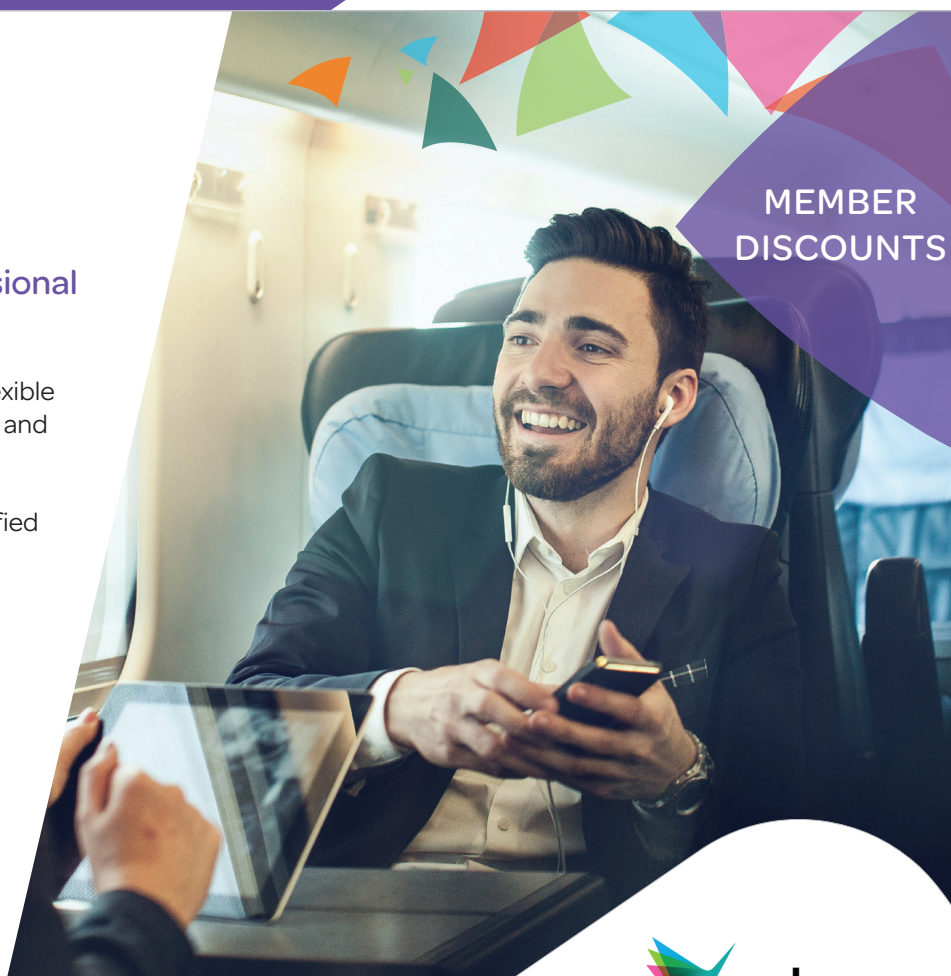
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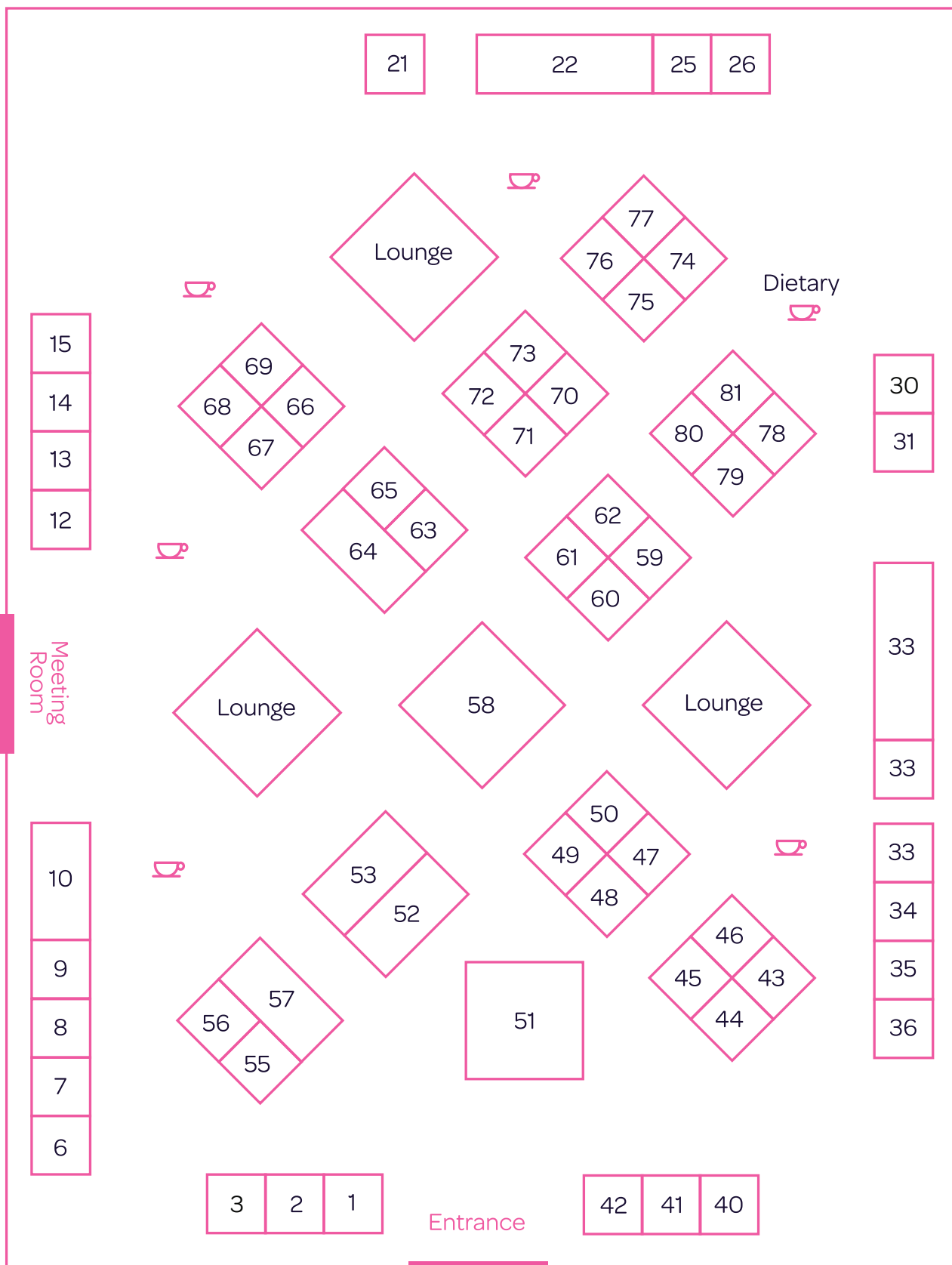
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#2018NVC



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\*Advice is limited to responding to brief, general VET queries. More in depth questions or specific review of RTO documents or processes may require a formal consulting quote to be raised.

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# VENUE FLOORPLAN



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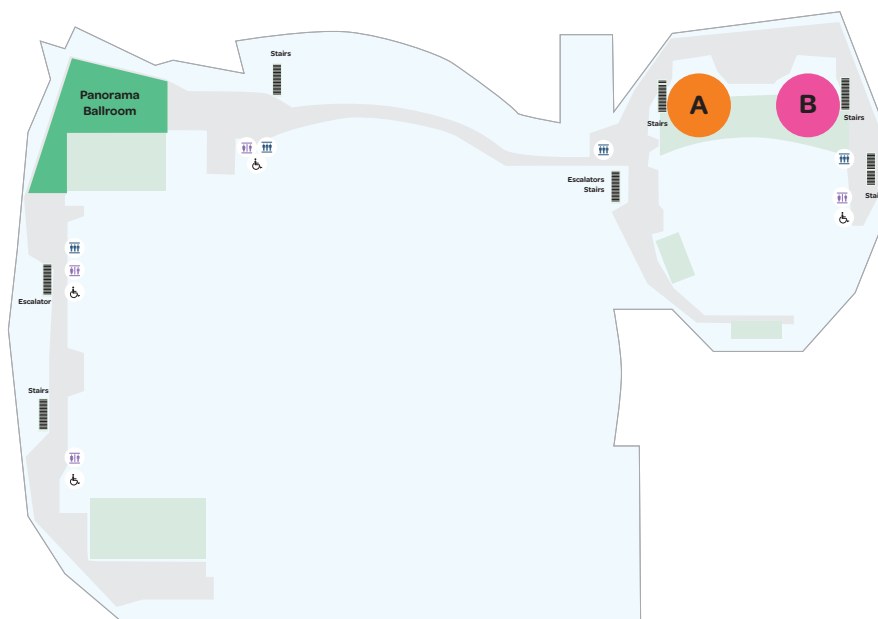
- Department of Education & Training/Tech in VET
- RTO Management & Compliance
- Training & Assessing
- VET Shaper/Regulator
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- eLearning

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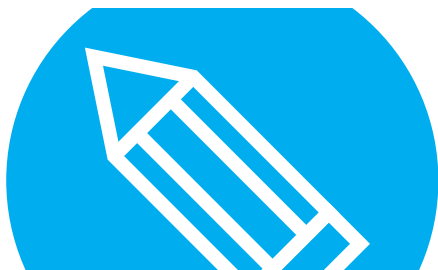


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# CONFERENCE PROGRAM



## PRE-CONFERENCE MASTER CLASSES

Wednesday 12 September 2018

8.30am - 9.00am

Master Class Registration

| Master Class     |                                                                         | Master Class  |                                                                             |
|------------------|-------------------------------------------------------------------------|---------------|-----------------------------------------------------------------------------|
| 9.00am - 12.00pm | <b>Gilbert Suite</b>                                                    | <b>Hall E</b> |                                                                             |
|                  | Troubleshooting the TAS<br><b>Kerri Buttery &amp; Melanie Alexandra</b> |               | The Balancing Act: Meeting compliance and people needs<br><b>John Price</b> |

12.30pm - 1.00pm

Master Class Registration

|                 |                                                                                                                    |                                                             |
|-----------------|--------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------|
| 1.00pm - 4.00pm | Focus on Foundation Skills: Essential for the Future VET workforce<br><b>Ann Leske, Chemène Sinson, David Tout</b> | The Black Art of Compliant Assessment<br><b>Joe Newbery</b> |
|                 |                                                                                                                    |                                                             |

## CONFERENCE DAY ONE

Thursday 13 September 2018

7.30am - 9.00am

Registration

9.00am - 9.10am

Welcome to Country, Jack Buckskin

9.10am - 9.25am

The VET Landscape, Kerri Buttery, Director of Content & Strategy, Velg Training

9.25am - 9.40am

The Hon Karen Andrews MP, Assistant Minister for Vocational Education and Skills

9.40am - 10.00am

ASQA Update, Mr Mark Paterson AO, Chief Commissioner and CEO, ASQA

10.00am - 10.30am

Raising the Status of VET: Real skills for real careers in action, Wendy Walker, DET

10.30am - 10.40am

Housekeeping

10.40am - 11.10am

Morning Tea & Networking

|                   |                                                                                           |                                                     |                                                                   |                                                                           |                                                |                                                                       |                                                             |                                                                          |
|-------------------|-------------------------------------------------------------------------------------------|-----------------------------------------------------|-------------------------------------------------------------------|---------------------------------------------------------------------------|------------------------------------------------|-----------------------------------------------------------------------|-------------------------------------------------------------|--------------------------------------------------------------------------|
| 11.20am - 12.50pm | Department of Education & Training                                                        | RTO Management & Compliance                         | RTO Management & Compliance                                       | Training & Assessing                                                      | Training & Assessing                           | VET Shaper                                                            | International VET                                           | eLearning                                                                |
|                   | Hall K                                                                                    | Hall B                                              | Hall J                                                            | Hall A                                                                    | Hall F                                         | Hall C                                                                | Hall E                                                      | Hall G                                                                   |
|                   | Australian Government Skills and Training Initiatives<br><b>Program Managers from DET</b> | What's in your RTO Suitcase?<br><b>Tamara Simon</b> | Passion, Purpose and Perseverance in VET<br><b>Lauren Hollows</b> | Common Sense Approaches for Quality Materials<br><b>Michelle Charlton</b> | Mastering Edutainment<br><b>Marc Ratcliffe</b> | VET Sector Utopia: What would it look like?<br><b>Angela McGregor</b> | International Education in Australia<br><b>Claire Field</b> | FUNDamentals for Excelling in eLearning Engagement<br><b>Damian Noud</b> |

12.50pm - 1.50pm

Networking Lunch

|                 |                                                                                                        |                                                                  |                                                                                  |                                                                   |                                                                  |                                                                |                                                  |                                                                |
|-----------------|--------------------------------------------------------------------------------------------------------|------------------------------------------------------------------|----------------------------------------------------------------------------------|-------------------------------------------------------------------|------------------------------------------------------------------|----------------------------------------------------------------|--------------------------------------------------|----------------------------------------------------------------|
| 2.00pm - 3.00pm | USI Update & Privacy Protection: It's a business imperative<br><b>Jason Coutts &amp; Amie Grierson</b> | Life (and Business) After ASQA Sanctions<br><b>Alex Schroder</b> | Keeping it Simple: What should my quality system look like?<br><b>John Price</b> | The Answer to Assessment is NOT in the TAE<br><b>Mitch Cleary</b> | Build Learning Success Through Collaboration<br><b>Jason Ash</b> | Paving the Way for Industry 4.0 Training<br><b>Megan Lilly</b> | Internationalisation in VET<br><b>Bryan West</b> | Creating Compliant Online Assessments<br><b>Allison Miller</b> |
|                 |                                                                                                        |                                                                  |                                                                                  |                                                                   |                                                                  |                                                                |                                                  |                                                                |

3.00pm - 3.30pm

Afternoon Tea & Networking

|                 |                                        |                                                                                |                                           |                                       |                                                                 |                                                           |                                                                          |                                                                     |
|-----------------|----------------------------------------|--------------------------------------------------------------------------------|-------------------------------------------|---------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------------|--------------------------------------------------------------------------|---------------------------------------------------------------------|
| 3.40pm - 4.40pm | VET Student Loans<br><b>Anne Flynn</b> | Moving your Leadership Dial: Why we all need to step up<br><b>Mark Hodgson</b> | Pitch Perfection<br><b>Sharon Ferrier</b> | Back to Basics<br><b>Geoff Oliver</b> | The Future of Competency Based Assessment<br><b>Joe Newbery</b> | Multi Industry Pre-apprenticeships<br><b>Gary Workman</b> | Legs Eleven Lucky or Unlucky: National Code 2018<br><b>Debbie Phipps</b> | Engaging Online Learning Tools for Training<br><b>Kerri Buttery</b> |
|                 |                                        |                                                                                |                                           |                                       |                                                                 |                                                           |                                                                          |                                                                     |

5.00pm - 8.00pm

Welcome Function

## CONFERENCE DAY TWO

Friday 14 September 2018

8.15am - 8.45am

Catch up over coffee

8.45am - 9.00am

Day 2 Welcome, Kerri Buttery, Velg Training

9.00am - 10.00am

Motivational Speaker, Michael McQueen

10.00am - 10.30am

Morning Tea & Networking

|                   | Tech in VET<br>Hall K                                                          | RTO Management & Compliance<br>Hall B                                                                                  | RTO Management & Compliance<br>Hall J                                        | Training & Assessing<br>Hall A                                                                          | Training & Assessing<br>Hall F                                                                       | Regulator<br>Hall C                                                | Foundation Skills<br>Hall E                                                       | eLearning<br>Hall G                                                                                                     |
|-------------------|--------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------|-----------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| 10.40am - 11.30am | 17 Technology Tools to get Your RTO Cooking with Gas!<br><b>Marc Ratcliffe</b> | Dealing With Difficult People & Giving Effective Feedback<br><b>Nick McEwan-Hall</b>                                   | Clear Thinking: Keep your head above the rest<br><b>Laurie Kelly</b>         | What Can we Learn from the Validation of Assessment Tools and Assessment Outcomes?<br><b>John Dwyer</b> | Are you a Transformational Trainer?<br><b>Merinda Smith</b>                                          | Regulator Update<br><b>David Garner and Benn Gramola</b>           | Behind Foundation Skills: Your questions answered<br><b>Panel Session</b>         | WordPress to Moodle (and Vice Versa) with RSS<br><b>Scott Huntley</b>                                                   |
| 11.40am - 12.30pm | Embracing Cloud Transformation: Anatomy of an RTO<br><b>Miranda Hamilton</b>   | More Data Coming Your Way... To help you make better business decisions<br><b>Alison Anlezark &amp; Toni Cavallaro</b> | Training Venues & 9b Compliance: What you need to know<br><b>Chris Green</b> | Ask a Guru: Panel Session<br><b>Joe Newbery, John Dwyer, Kerri Buttery, Carol Hunter &amp; Ed Spink</b> | Engaging all Learners Through the Universal Design for Learning Principles<br><b>Jane Goodfellow</b> | Competency-Based Assessment & Validation<br><b>Monica McFadyen</b> | Language, Literacy and Numeracy Testing: Getting it right<br><b>Rachel Taylor</b> | Deep Learning, Engagement and Compliance for eLearning<br><b>Kathryn McGilvray, Sarah Philips &amp; Natalie Jegorow</b> |

12.30pm - 1.20pm

Networking Lunch

|                 |                                                                                           |                                                                        |                                                                                                 |                                                                                     |                                                                             |                                                                |                                                          |                                                                                                   |
|-----------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|----------------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------------------|
| 1.30pm - 2.20pm | Utilising Technology and Globalisation to Enhance RTO Operations<br><b>Maciek Fibrich</b> | Do you want to Party? Third party arrangements!<br><b>Carol Hunter</b> | Understanding How Gen Z Transition into Further Education & Employment<br><b>William Stuble</b> | Trainer & Assessor Requirements: The glitter and the gold<br><b>Angela McGregor</b> | Transformative Education: Going back to basics<br><b>Isabel Osuna-Gatty</b> | ASQA's Approach to TAE & New Entrants<br><b>Cheryl Edwards</b> | Keep Calm and Carry a Pentagon<br><b>Penny Vervoorst</b> | Virtual Reality and Gamification Training in the VET Sector<br><b>Maggie Burke &amp; Fay Dart</b> |
|-----------------|-------------------------------------------------------------------------------------------|------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|----------------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------------------------------------|

2.20pm - 2.40pm

Afternoon Tea & Networking

|                 |                                                                                         |                                                                                         |                                                                                 |                                                                                                    |                                                                                               |                                                   |                                            |                                                                   |
|-----------------|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------|--------------------------------------------|-------------------------------------------------------------------|
| 2.50pm - 3.40pm | Automated Attendance Monitoring: Making monitoring attendance easy<br><b>Chris Eske</b> | Connecting the Quality Dots: How to ensure your RTO is humming<br><b>Maria Langwell</b> | Brand Camp - Transforming the Brand of VET in Your RTO<br><b>Pauline Duncan</b> | Simulation Shapers: Using Simulation as EoC in lieu of work based evidence<br><b>Kestrel Stone</b> | Enhance Learning and Retention with Lessons from the Cognitive Sciences<br><b>Tony Kirton</b> | 'I'm an Auditor - Ask Me Anything'<br><b>ASQA</b> | Old School - New Cool<br><b>John Blake</b> | HTML, CSS & Bootstrap Hacks for eLearning<br><b>Scott Huntley</b> |
|-----------------|-----------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|---------------------------------------------------|--------------------------------------------|-------------------------------------------------------------------|

3.50pm - 4.20pm

WorldSkills Australia

4.20pm - 4.30pm

Prize Draw & Close



See full program and session overviews online!

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These face-to-face workshops are delivered by VET industry experts to provide more opportunities for professional development in Australia's VET sector.

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Face-to-face opportunities coming up include:

## Are Your Admin Processes Audit Ready?

Brisbane • 10 October 2018 Sydney • 16 October 2018

Register your Interest for Melbourne • 1 November 2018

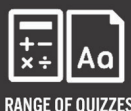
The success of a compliance audit relies heavily on the recordkeeping and administration practices of a Registered Training Organisation (RTO), it's all about the evidence and the RTO Administrator has an important role to play in that process – this workshop assists the RTO Administrator in playing their role in the audit process.

For more information, contact [events@velgtraining.com](mailto:events@velgtraining.com) or view at [velgtraining.com/events](http://velgtraining.com/events)

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## LLN ROBOT



RANGE OF QUIZZES



DEVICE READY

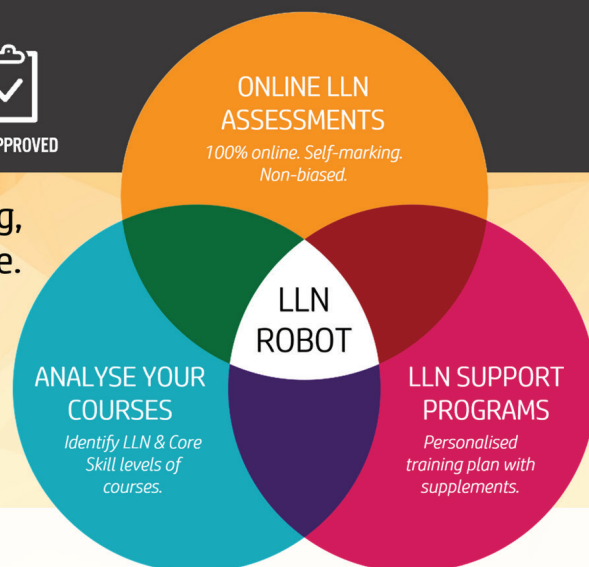


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- The system compares learner results with the ACSF levels of your courses.
- Robot generates individualised LLN Training Programs & Supplements for your learners.



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| 200 Learner Quizzes      | 1000 Learner Quizzes      | Unlimited Learner Quizzes | Unlimited Learner Quizzes |
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# GURU BAR

Don't let your RTO questions go unanswered - **FREE** Guru advice  
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**Booth 33**



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## OUR CLIENTS' FEEDBACK SPEAKS FOR ITSELF ...

*Signing up for the CIV in RTO Compliance<sup>1</sup> is one of the best decisions I have made to understand RTO compliance. It enables me to apply the skills I learn straight away to my day to day responsibilities and allows me to work out a system that meets our organisations requirements. RTO Compliance can be a very daunting subject, but the Australian Institute of Compliance Professionals turned it into my favourite job role! I would highly recommend this course to all Compliance Professionals. – Susan V – WA*

*I decided to undertake AICP's Double Diploma<sup>2</sup> for compliance and my own currency. As a new RTO owner, it was of the utmost importance that I update, AND upskill prior to the re-registration of my RTO in September this year. ASQA is making changes all the time, and the need to stay abreast of industry and be the best we can be was one of our number one priorities. Leigh W - Qld*  
*Since starting the compliance qualification I've been able to apply the skills and knowledge that I've learned straight away, such as conducting staff training on the RTOs Standard 2015 and changes to the National Code 2018. All RTO compliance staff should have this educated knowledge and understand RTO compliance as a whole so they can play their role correctly and effectively. Annie G – NSW*

*There is so much that I have learned from this course that I have been applying to my job, thank you so much. Vanessa F – Gold Coast*

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<sup>1</sup> 10609NAT Cert IV in Vocational Education and Training Compliance

<sup>2</sup> 10610NAT Diploma of Vocational Education and Training Compliance Management and BSB51615 Diploma of Quality Auditing

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# MASTER CLASSES

Wednesday, 12 September 9.00am - 12.00pm

## Troubleshooting the TAS

Kerri Buttery and Melanie Alexandra

[@kerributtery](#) [@Melanie54554964](#) [Gilbert Suite](#)

This Master Class will "Troubleshoot the TAS" by exploring the common non-compliances, along with providing suggestions for evidence and corrections. Participants should bring one of their RTO's training and assessment strategies to work with.



## The Balancing Act: Meeting compliance and people needs

John Price

[Hall E](#)

This Master Class uncovers the tasks associated with compliance and the opportunities to use people effectively to create a quality learning environment whilst focussing on completing these tasks. The session progresses on to explore the issues that emerge when an out-of-balance situation occurs. The skills to work within task and people domains are explored and the simplicity involved in shifting the balance to create high productivity and high morale is explained in practical terms.



Wednesday, 12 September 1.00pm - 4.00pm

## Focus on Foundation Skills: Essential for the future VET workforce

Ann Leske, Chemène Sinson, & David Tout [@AnnLeske](#) [@ChemeneSinson](#) [@Dave\\_Tout](#) [Gilbert Suite](#)

In this practical Master Class, attendees will learn how to build on and enhance learners' foundation skills to prepare workers for the modern workforce. We will identify where giving priority to foundation skills is essential from the start to the finish of training. Strategies for foundation skills that are the most important to work performance will be addressed. Identify some key 'takeaway' concepts and strategies you can use to help your adult learners meet 21st century competency outcomes.



## The Black Art of Compliant Assessment

Joe Newbery [@NewberyConsult](#)

[Hall E](#)

This Master Class session will explore the complexity that is competency based assessment. What is the secret sauce or the black art to ensure your RTO is compliant? The workshop will take a deep dive into the requirements of the standards and training package requirements and how these should influence assessment design and practices. The session will be packed with practical tips and strategies for delegates to take back to their RTO and apply.



# CASINO ROYALE

2018 NVC WELCOME FUNCTION

Thursday 13th September  
5pm – 8pm  
Panorama Ballroom

### Prizes to be won!

Black Jack, Poker, Roulette  
& Networking.





# LEARNING VAULT NEWS

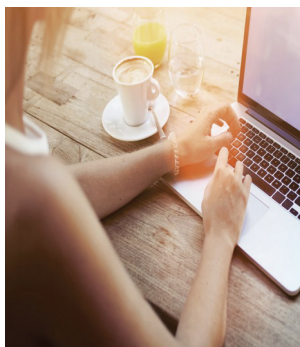
Thursday, September 13th, 2018

## "Empowering Teachers to Teach and Students to Succeed"

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# ELECTIVE SESSION 1

Day 1 Thursday, 11.20am - 12.50pm

- Department of Education & Training
- VET Shaper
- RTO Management & Compliance
- International VET
- Training & Assessing
- eLearning



## Australian Government Skills and Training Initiatives

Program Managers from DET

📍 Hall K

The Australian Government will present a summary of recently announced initiatives to enhance vocational education and training opportunities.



## What's in your RTO Suitcase?

Tamara Simon

🐦 @TheBSI4U 📍 Hall B ● Advanced

Whether we like it or not, we all bring baggage to work every single day. But unless this is addressed and managed, the baggage of you and your team can negatively impact on the profitability, productivity and performance of the RTO business operations. So come and find out what items you need to keep and remove from your RTO suitcase to build a simple, profitable and compliant business.



## Passion, Purpose and Perseverance in VET

Lauren Hollows

🐦 @LaurenHollows 📍 Hall J ● Intermediate

How well do you communicate your why? How well do you know your businesses' why? What's the unique value proposition? How do you ensure staff know? How do you support staff from suffering from change fatigue? This session will also include a range of activities, take-aways and opportunities for questions!



## Common Sense Approaches for Quality Materials

Michelle Charlton

📍 Hall A ● Advanced

An RTO has two choices regarding training product materials: purchase off-the-shelf, or develop. Neither scenario gives a sure-fire guarantee of quality or compliance, and yet, quality materials are essential for quality student outcomes. This interactive session explains how to determine if assessment materials are 'quality' ones. It presents an opportunity to consider how common-sense approaches can be used by RTOs to ensure quality materials are available for their students



## Mastering Edutainment

Marc Ratcliffe

🐦 @MRWED\_CEO 📍 Hall F ● Intermediate

Edutainment is an act of learning through a medium that both educates and entertains. This session highlights how to creatively fuse education and entertainment together to create more engaging and impactful presentations. It aims to share training techniques and approaches that are supported by evidence-based research and is delivered in a dynamic and engaging way to model the methods that work.



## VET Sector Utopia: What would it look like?

Angela McGregor

🐦 @RTOConsulting1 📍 Hall C ● Intermediate

During this session Angela will present some of the key ideas on the future of training, a possible training utopia, and invite relevant stakeholders for a panel session to discuss the feasibility of the ideas presented.

The session is designed to gain audience feedback and questions on the ideas presented. The ideas presented may not be supported by everyone, however there is bound to be some interesting discussion.



## International Education in Australia

Claire Field

📍 Hall E ● Beginner

International education in Australia is booming and the short-medium term forecasts are for continued growth. Unsurprisingly though, along with the opportunities for growth come a number of risks. This presentation offers insights into the international education sector aimed at both established CRICOS providers and those still weighing up a move into international education. It will help ensure your organisation can identify the opportunities worth pursuing, while avoiding the emerging risks.



## eLearning FUNdamentals for Excelling in eLearning Engagement

Damian Noud

🐦 @DamianNoud 📍 Hall G ● Intermediate

eLearning involves more than just taking classroom resources and making them available online. Engagement is the key to successful knowledge transfer and creating spectacular learning. This hands-on workshop will help you develop your eLearning courses so that you present rich, multi-sensory learning experiences that both educate and entertain. The workshop will showcase the philosophies, tools and techniques enabling you to develop "wow" eLearning at reduced cost and faster development timeframes.





# ELECTIVE SESSION 2

Day 1 Thursday, 2.00pm - 3.00pm



## USI Update & Privacy Protection: It's a business imperative

Jason Coutts & Amie Grierson

📍 Hall K

This two-part session begins with Unique Student Identifier (USI): Putting the student at the centre where key processes related to student management will be examined and practical hints and tips provided to RTOs. This will be followed by Privacy Protection: It's a business imperative which provides information on the Privacy Act 1988 and the Student Identifiers Act 2014 and how these are impacting RTOs in light of the Australian Privacy Principles.



## Life (and Business) After ASQA Sanctions

Alex Schroder

📍 Hall B

● Advanced

For many RTOs the idea of receiving a sanction is tantamount to closure and much of the process shrouded in mystery. This session breaks down the sanction process and outlines practical steps that can be taken to maintain your business while addressing sanctions. Additionally, this session will cover the most common non-compliances which lead to sanctions so that RTOs can review key risk areas.



## Keeping it Simple: What should my quality system look like?

John Price

📍 Hall J

● Intermediate

This session will focus on the 'Pillars of Quality' which are 'Responsibility and Authority'; 'Continuous improvement'; and 'Documents and Records Management'. The session examines what controls have to be established, what the controls 'look like', how we can keep them simple yet effective, and the benefits they provide no matter who the customer is.



## The Answer to Assessment is NOT in the TAE

Mitch Cleary

🐦 @MitchCleary

📍 Hall A

● Beginner

ASQA audits of RTOs continue to show high rates of non-compliance in relation to assessment. Why? What's so difficult about making judgments about performance and decisions about competency? This question will be addressed head on. With a strong belief that providers focussed on compliance need to get a better ambition, Mitch will outline some potential approaches to improving the quality and yes, even the enjoyment of assessment!



## Build Learning Success Through Collaboration

Jason Ash

🐦 @Jasn79

📍 Hall F

● Intermediate

Throughout time learners have thrived in social learning environments. It is important that we support collaborative learning and use the combined wisdom of the group to enrich the learning experience for all. Come and explore the history and science that supports collaborative learning approaches, participate in 6 examples of collaboration building activities and create an action plan to incorporate activities that enhance your group's ability to collaborate into your own sessions.



## Paving the Way for Industry 4.0 Training

Megan Lilly

🐦 @meganlilly24

📍 Hall C

● Beginner

This presentation will include details about the rationale and content of the Higher Apprenticeships program in the newly emerging Industry 4.0 area, the achievements and outcomes to date and the remaining challenges ahead. The presentation will focus on details of how RTOs can become involved in the implementation of this ground-breaking program after the pilot program has been completed.



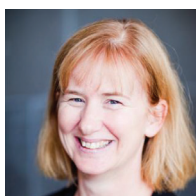
## Internationalisation in VET

Bryan West

📍 Hall E

● Intermediate

In the past year, we have delivered training to trainers and teachers in 5 countries. From participant feedback emerge some common themes regarding participant perceptions of the way we deliver training. Understanding these allows us to better plan future delivery strategies that more effectively model for our international audiences the principles that we are intending to impart, and through this engender higher levels of engagement and improved learning outcomes.



## Creating Compliant Online Assessments

Allison Miller

🐦 @theother66

📍 Hall G

● Beginner

Quality assessment practices ensures Australia's VET sector remains a world-class training system while ensuring RTOs reliably assess whether students are 'competent'. ASQA has found some RTOs' online assessment practices non-compliant and deemed that the RTO must reassess learners. This is causing embarrassment, loss of business and extra work and is an inconvenience to learners. This session will cover how to create compliant online assessments.

# ELECTIVE SESSION 3

Day 1 Thursday, 3.40pm - 4.40pm

- Department of Education & Training
- RTO Management & Compliance
- Training & Assessing
- VET Shaper
- International VET
- eLearning



## VET Student Loans

Anne Flynn

📍 Hall K

This session will reflect on the implementation of the VET Student Loans program to date and consider early results. We will also look at the operation of the program to date and consider what is working well, and what can be improved, within the frameworks of the Government's VET Student Loans policy.



## Moving your Leadership Dial: Why we all need to step up - and where to start

Mark Hodgson

🐦 @MHThoughtLeader

📍 Hall B

● Advanced

Skilling Australia's VET Future requires leadership. If we are to succeed we need to step up the quality of leadership. It starts with us. In this hi-energy keynote, change and leadership expert Mark Hodgson challenges us to understand why leadership has never been more important and what we need to do to lead first ourselves and the others to succeed.



## Pitch Perfection

Sharon Ferrier

🐦 @MsPersuasive

📍 Hall J

● Intermediate

"In business, regardless of the industry you are in - you are selling three things: 1. Your company; 2. Your products or services; 3. Yourself.

A pitch is the same - you are selling your idea, your team, the opportunity and most importantly, yourself. This presentation will give you the tools to be persuasive, increase your influence and get your proposal signed off!"



## Back to Basics

Geoff Oliver

📍 Hall A

● Beginner

This session will get back to the roots of VET and Competency Based Training and Assessment (CBT&A), review the journey of the past 20 years and how, by applying the core values of CBT&A this approach will naturally meet the requirements of training packages, regulators, standards and the workplace. Review CBT&A tools that assist in meeting the requirements of compliance while delivering workplace relevant training.



## The Future of Competency Based Assessment

Joe Newbery

🐦 @NewberyConsult

📍 Hall F

● Intermediate

This session will take a look at how assessment practices in the Australian VET landscape have evolved. The focus of the session will be to consider some possibilities for the continued evolution of competency based assessment in our digital age. The session will explore some predicted developments resulting from wearable technology, artificial intelligence, cloud computing and augmented/virtual reality. It is a session not to be missed for the skilling of Australia's VET future.



## Multi Industry Pre-apprenticeships

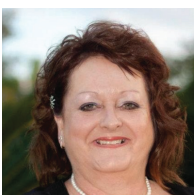
Gary Workman

🐦 @appemployenet

📍 Hall C

● Intermediate

Our experience has shown that some young people "sign-up" to a 4 year apprenticeship without having a strong understanding of the trade, their long term career goals or the employers expectations. Group Training Organisations are established in Australia to support individuals and employers', and this sector has recently been piloting a new multi-industry program which assists with overcoming many of the traditional reasons for non-completion. Come along to hear more!



## Legs Eleven Lucky or Unlucky: National Code 2018

Debbie Phipps

📍 Hall E

● Intermediate

This session will highlight the key changes between the old and new code. Audit tips and current hot spots will be highlighted as well as best practice advice and other things you need to know that won't be found in the Standards! Come along to this session and get straight to the point advice on what you need to do!



## Engaging Online Learning Tools for Training

Kerri BATTERY

🐦 @kerribattery

📍 Hall G

● Beginner

The use of online tools to engage learners is booming. Many learners want to connect online as part of their learning journey, others just enjoy using technology. As trainers, how do we incorporate the use of technology in our training? This session will provide examples of online tools that can be used in a range of situations and provide guidance on evaluating online tools for use with your learners.





# 2019 VET CEO CONFERENCE

17 May 2019 | SYDNEY

Velg Training recognise that owning and managing an RTO goes beyond maintaining compliance and developing training and assessment materials. Business development, human resource management, marketing, innovation, and entrepreneurship all play their own part in the growth of a successful RTO.

[velgtraining.com.au/events](http://velgtraining.com.au/events)





# ELECTIVE SESSION 4

Day 2 Friday, 10.40am - 11.30am

- Tech in VET
- RTO Management & Compliance
- Training & Assessing
- Regulator
- Foundation Skills
- eLearning



## 17 Technology Tools to get Your RTO Cooking with Gas!

Marc Ratcliffe

🐦 @MRWED\_CEO

📍 Hall K

● Intermediate

This session explores how to streamline your RTO's processes and operations using current technology. Learn how to better manage functions such as marketing, recruitment, customer service and travel planning, using a range of commercial and free tools along with how to support and manage a remote workforce using a variety of communications technology. Also discussed will be how compliance activities can be enhanced using web-based project management tools and virtual assistants.



## Dealing With Difficult People & Giving Effective Feedback

Nick McEwan-Hall

🐦 @nickmc

📍 Hall B

● Beginner

Whether we like it or not, we'll always run into people that we find difficult to work with or deal with. And in an industry like ours, where we interact with so many people on a daily basis, the chances are higher than usual! This session will explore these issues and give practical tools and strategies for dealing with difficult people, giving effective feedback and empowering your teams to thrive.



## Clear Thinking: Keep your head above the rest

Laurie Kelly

🐦 @Mindworksteam

📍 Hall J

● Beginner

This workshop is unashamedly about 'Rekindling the Spirit' with simple techniques to maintain your passion and your vision. The impossible IS possible, as long as we take time to work with our brain's natural cycles, and have a mindset of flexibility. This will be a very practical-skills workshop that will assist you in both your professional and personal life. Be open and be prepared to be challenged and to have fun.



## What Can we Learn from the Validation of Assessment Tools & Assessment Outcomes?

John Dwyer

🐦 @velgtraining

📍 Hall A

● Intermediate

John will share his ideas and understandings about what we can learn from and through validation activities. This discussion will touch on validation as a process, what we can learn about our assessment, the relationship to the principles of assessment and rules of evidence, tools that can be used as a validation advice and completed student work.



## Are you a Transformational Trainer?

Merinda Smith

📍 Hall F

● Intermediate

Transformational Training is how smart and driven trainers, facilitators and coaches are now delivering their sessions and seminars. During this interactive and engaging discussion, we will explore emerging understanding of how people learn, how people think, and how the brain makes sense of reality. Learn how to transform your training sessions so that attendees learn and you are empowered.



## Regulator Update

David Garner and Benn Gramola

🐦 @asqagovau

📍 Hall C

This session is designed to provide a broad update on the activities of ASQA over the past 12 months, as well as information on current regulatory focus areas and changes to processes.



## Behind Foundation Skills: Your questions answered

Ann Leske, Chemene Sinson, David Tout, Ruth Walker 🐦 @AnnLeske @ChemeneSinson @Dave\_Tout

📍 Hall E

● Intermediate

Where are you with foundation skills in VET? Just getting on board, making progress but want to know more, or almost independent? Here is an excellent opportunity to have your questions answered and listen to others. Panel members combine extensive VET experience with particular specialisations relating to foundation skills. This includes expertise in foundation skills research and teaching techniques, how to demonstrate compliant foundation skill coverage, and what employers demand in terms of foundation skills.



## WordPress to Moodle (and Vice Versa) with RSS

Scott Huntley

🐦 @kshuntley

📍 Hall G

● Intermediate

If you're a teacher publishing articles, how do you make this content available to your students? In this presentation, you'll find out how to leverage WordPress' strong RSS filtering features to display your published content in Moodle. You will also be shown how to generate content from Moodle and display it on your WordPress site. Bringing together the world's most popular open source CMS and LMS, the possibilities are exciting.



# Consulting

#VTConsulting

Our specialist consulting services are delivered by VET industry experts.

We work with RTOs across Australia and Queensland Schools to provide internal audits, training product reviews, compliance and one-on-one assistance. Services can be tailored to your organisation from consultants located around the country.

#### Consultants specialise in:

- RTO & CRICOS set up and compliance
- Internal auditing and rectifications
- Contract funding audits and reviews
- Australian Quality Training Framework
- Standards for RTOs 2015
- Government funding including VET Student Loans
- Training product reviews
- Assessment development
- Course accreditation

For more information, contact [consulting@velgtraining.com](mailto:consulting@velgtraining.com) or view our services online at [velgtraining.com/consulting](http://velgtraining.com/consulting)



## 2018 NATIONAL VET PD WEEK

22-26 OCTOBER | ONLINE

Join Velg Training and ACPET this October to launch the 2018 National VET PD Week.

Ten leading VET experts will facilitate 10 targeted webinars over 5 days at reduced rate of **\$55.00** (incl. GST) each.

The top 5 webinars from each organisation have been selected based on their previous success and the fantastic feedback they have received in the past.

#### Specifically designed for trainers and assessors to:

- Upskill
- Extend knowledge
- Provide practical guidance



Contact | Velg Training  
07 3966 0888  
[webinar@velgtraining.com](mailto:webinar@velgtraining.com)  
[velgtraining.com/NationalVETPDWeek](http://velgtraining.com/NationalVETPDWeek)



Contact | ACPET  
1800 657 644  
[acpet@acpet.edu.au](mailto:acpet@acpet.edu.au)  
[acpet.edu.au](http://acpet.edu.au) (PD Section)

# ELECTIVE SESSION 5

Day 2 Friday, 11.40am - 12.30pm

● Tech in VET  
● RTO Management & Compliance  
● Training & Assessing

● Regulator  
● Foundation Skills  
● eLearning



## Embracing Cloud Transformation: Anatomy of an RTO

Miranda Hamilton

📍 Hall K

● Intermediate

Digital transformation and embracing the cloud is a phrase that means many things to many people, however in its essence it is an opportunity to make money or save money. In large organisations 74% of Chief Financial Officers say cloud computing will have the most measurable impact on their business (Forrester 2017 Cloud Survey).



## More Data Coming Your Way... To help you make better business decisions

Alison Anlezark & Toni Cavallaro

🐦 @ncver

📍 Hall B

● Intermediate

The new National VET Data Policy seeks to simplify regulation for RTOs and help stakeholders better understand their responsibilities for collecting, reporting, using and accessing VET data. This presentation will explain what the changes mean for RTOs, how data submitted to the National VET collection is kept safe, who has access to this national data asset, and showcase how it can be used by your RTO to inform better business decisions.



## Training Venues & 9b Compliance: What you need to know

Chris Green

📍 Hall J

● Beginner

What is 9b Compliance and do I need it for my RTO? What is the difference between a lease and a license agreement? If you don't know the answers to these questions, don't worry. Chris Green and Vickie Johnson will provide you with all the information you need to know to navigate the training space arena.



## Ask a Guru: Panel Session

Gurus

📍 Hall A

● Intermediate

This Guru Panel session will focus on training and assessment, providing participants with the opportunity to ask questions on a range of topics including: compliance with the Standards for RTOs 2015, AQF, assessment design, mapping, RPL, checklists and more. The session content is determined by the participants. The panel of 'Gurus' includes: John Price (facilitator), Kerri Buttery (moderator), John Dwyer, Ed Spink, Carol Hunter and Joe Newbery.



## Engaging all Learners Through the Universal Design for Learning Principles

Jane Goodfellow

📍 Hall F

● Intermediate

Universal Design of Learning (UDL) is a framework for teaching and learning based on neuroscience which can guide trainers in the development of learning materials, assessment and learning environments. The key difference to this approach is the increased access to learning that UDL provides for a multiple range of students. This session will explore the principles that guide UDL and how it can improve opportunities for learning for all students.



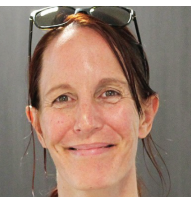
## Competency-Based Assessment & Validation

Monica McFadyen

🐦 @asqagovau

📍 Hall C

Assessment continues to be the most common area of non-compliance by RTOs. This session will outline the areas where assessment tends to fall short and how strong validation processes can identify shortcomings and correct them.



## Language, Literacy & Numeracy Testing: Getting it right

Rachel Taylor

📍 Hall E

● Intermediate

Language, Literacy and Numeracy (LLN) testing underpins all vocational education and training delivery and assessment, and yet is often a badly implemented aspect of training provision. This session will highlight how the Australian Core Skills Framework (ACSF) provides a contemporary structure for the identification of LLN needs and how it can be used as a framework for contextualising learning and assessment materials to ensure underpinning competencies are demonstrated.



## Deep Learning, Engagement & Compliance for eLearning

Kathryn McGilvray, Sarah Philips & Natalie Jegorow

🐦 @Kathmcg1

📍 Hall G

● Intermediate

This presentation will explore how learning and engagement are closely linked to compliance and evidence gathering. If all elements come together then assessment is useful and can demonstrate all knowledge and practical areas of competency. This session will provide hints and tips to design, develop and ensure online assessments meet the requirements of the Standards for RTOs 2015 and other compliance guidelines, but are also interesting, engaging and meet industry standards for the student.





# ELECTIVE SESSION 6

Day 2 Friday, 1.30pm - 2.20pm



## Utilising Technology & Globalisation to Enhance RTO Operations

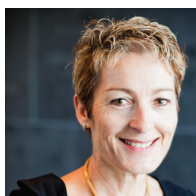
Maciek Fibrich

[@ртоconsultancy](#)

[Hall K](#)

● Intermediate

For VET to thrive in the 21st century, we need to look at new approaches to simplify and increase the performance of RTOs. In this session, we will explore technologies, apps and services available to empower RTOs in their operations, reduce costs, increase flexibility and opportunities, delivering better outcomes for the RTO and customers. An educational session around using technology and the power of globalisation for the benefit of RTO management.



## Do you want to Party? Third party arrangements!

Carol Hunter

[@HunterRTO](#)

[Hall B](#)

● Beginner

Even before pen goes to paper or fingers go to the keyboard to start a written agreement, what are the factors you should consider before leaping into a third-party arrangement?

This session is a beginner's guide to:

- the issues to consider when deciding if a third-party arrangement is suitable in your circumstances
- how to set yourself up for success in planning for a third-party arrangement.



## Understanding How Gen Z Transition into Further Education & Employment

William Stuble

[Hall J](#)

● Beginner

While VET provides necessary skills for the advancement of society, significant issues have developed in the attraction and retention of students. The VET system is also heavily misunderstood by youth and their influencers. Many young people are unaware of the breadth of subjects and courses offered through VET. This presentation will be based on Year13's research paper 'After the ATAR', made up of over 7000 responses from around Australia.



## Trainer & Assessor Requirements: The glitter and the gold

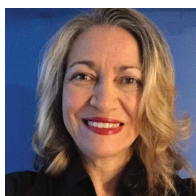
Angela McGregor

[@RTOConsulting1](#)

[Hall A](#)

● Beginner

This session will clarify trainer and assessor requirements for professional development and currency. Following the session, you will be able to clearly identify currency and professional development opportunities and distinguish between the glitter and the gold. This session will explore the requirements of the Standards 2015; explore the difference between professional development and currency; outline activities we should be undertaking; address: 'What is glitter and what is gold?'



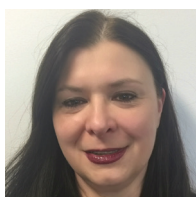
## Transformative Education: Going back to basics

Isabel Osuna-Gatty

[Hall F](#)

● Beginner

Learn how the practice of transformative education builds a bridge between meaningful learning and vocational education by creating innovative learning environments which better serve culturally diverse and Aboriginal adult learners.



## ASQA's Approach to TAE & New Entrants

Cheryl Edwards

[@asqagovau](#)

[Hall C](#)

This session will focus on the continued scrutiny of 'Australia's most important VET qualification', the Certificate IV in Training and Assessment and new entrants to the VET and ELICOS markets, particularly the approach ASQA is taking in these areas and results to date.



## Keep Calm & Carry a Pentagon

Penny Vervoorst

[@throughnumbers](#)

[Hall E](#)

● Beginner

Low numeracy skills in adults is a common concern in Australia and overseas, the impact of which is felt in many workplaces. Vocational Education and Training institutions are accountable to both employers and government in improving numeracy skills. This practical interactive session will introduce the Keep Calm Pentagon. Participants will be guided through a step by step approach and acquire a raft of ideas for creating their own specific pentagon.



## Virtual Reality and Gamification Training in the VET Sector

Maggie Burke & Fay Dart

[@ExnerGroup @talkrsg](#)

[Hall G](#)

● Beginner

This session will look at our fully deployable, technology enhanced kit for the VET sector, that combines traditional classroom learning with VR technology, gamification and maker methodologies that provides engaging, hands on training and education. Funded by the Victorian Government's Worker Training Innovation Fund (WTIF), our new training technology is pioneering the new wave of learning, to create empowered job ready graduates that have the skills needed for emerging industries.



# ELECTIVE SESSION 7

Day 2 Friday, 2.50pm - 3.40pm

- Tech in VET
- RTO Management & Compliance
- Training & Assessing
- Regulator
- Foundation Skills
- eLearning



## Automated Attendance Monitoring: Making monitoring attendance easy

Chris Eske

@BlackboardAPAC Hall K Intermediate

This presentation will explore how capturing attendance automatically and leveraging existing campus technology integrations can increase student engagement and success, identify at-risk students and provide early intervention in preventing attrition and lost institution revenue, greatly reduce friction from the attendance-monitoring process for faculty and finally leverage data to enhance predictive analytics.



## Connecting the Quality Dots: How to ensure your RTO is humming

Maria Langwell

Hall B Beginner

With many aspects to consider in an RTO, it can become overwhelming. This session aims to support beginner compliance staff to better understand the Standard's levers so that they may be effective influencers. The presenter will draw together key requirements into a simple system that may be applied immediately. Examples will be shared on designing the RTO's student experience model to how to overlay quality management strategies that work!



## Brand Camp: Transforming the Brand of VET in Your RTO

Pauline Duncan

Hall J Intermediate

In this session we will investigate how the best brands build their profile; how we can apply these lessons to VET in our RTOs and we can continue to advocate, promote, strengthen and support the profile of VET in your organisation.



## Simulation Shapers: Using Simulation as EoC in lieu of work based evidence

Kestrel Stone

@kestrel\_stone Hall A Beginner

Gamification is increasingly being leveraged in diverse contexts to drive employee engagement & skill development – but is the VET industry leveraging the opportunity simulation presents to enhance training & outcomes plus as a viable form of Evidence of Competency in lieu of suitable work-based evidence? It's time to inject some energy & excitement into evidence compliance! Hear from the winner of multiple awards for gamified learning & team building.



## Enhance Learning & Retention with Lessons from the Cognitive Sciences

Tony Kirton

Hall F Beginner

Understanding how we learn effectively is the key to retention, recall and successful learning outcomes. In this interactive presentation, instructional designer Tony Kirton will outline key research-based learning and instructional strategies and compare them with traditional learning methods including cramming, re-reading, highlighting text and reviewing main points. Instructional designers, trainers, assessors and anyone interested in improving retention and recall will discover new techniques to enhance the student learning experience.

## 'I'm an Auditor - Ask Me Anything'

ASQA Representatives

Hall C

This is an open Q&A session, where you can ask a panel of ASQA staff questions on anything related to regulation of VET and ELICOS.



## Old School - New Cool

John Blake

@bla68027192 Hall E Beginner

Be inspired to improve foundation skills and provide pathways to lifelong learning. Learn a number of simple, yet practical, ideas for VET teachers, facilitators and trainers endeavouring to enhance their learners' knowledge. See how easy-to-create activities can align with multiple learning styles to engage your participants. By employing a variety of content-appropriate activities, learners can't help but enjoy acquiring pertinent knowledge in their field. Be inspired to Make a Difference.



## HTML, CSS & Bootstrap Hacks for eLearning

Scott Huntley

@kshuntley Hall G Beginner

Are you looking to improve the look and feel of your courses? Struggling with the way your LMS lays out items on your course page? Maybe there is something you can do with a little HTML, CSS or Bootstrap. In this presentation you'll learn a few simple hacks and tricks that you can use to enhance your online eLearning materials. No previous web coding skills necessary.



# NOTES

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# NOTES



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