

Members Lunch Box Series – Reviewing your Certificates and Statements of Attainment (Webinar)

With Angela McGregor on Monday 28 May 2018

Q: Good afternoon [zafar Chowdhury]

Q: Good Afternoon Bharat Poudel]

Q: Zafar from Sydney [zafar chowdhury]

Audience Question:

Q: Hi all, Siri from Melb [Asiri Bowalgaha] [asiri_b@hotmail.com]

A: Good to have you here Asiri, Bharat and Zafar

Audience Question:

Q: hi from Sydney....[Fran Cumming]

A: Hello Fran

Audience Question:

Q: Good morning, Sylvia from Sydney [Sylvia Haber-Farrugia]

A: Hi Sylvia

Audience Question:

Q: Hi this is Jain, from Brisbane [Anumeha Jain Ahuja]

A: Welcome Jain

Audience Question:

Q: Hi this is Beena [BEENA ANIL PAUL]

A: Welcome Beena

Audience Question:

Q: Hello [Susan Tull]

A: Hi Susan, welcome

Audience Question:

Q: Hello :-) [Perry Adams]

A: Hi Perry

Audience Question:

Q: Hi, Paul from Brisbane [Paul Davies]

A: Hello Paul

Audience Question:

Q: Hi, This is Billy from Hannay Inter College [Billy Ramadas]

A: Hi Billy and Abed

Audience Question:

Q: Hi everyone![Gagandeep Kaur]

A: Welcome Gagandeep

Audience Question:

Q: HI this is Lincoln from Sydney [Lincoln Poole]

A: Welcome Lincoln

Audience Question:

Q: Hi, this is Mamita from Sydney [Mamita Mishra]

A: Welcome Mamita

Audience Question:

Q: Good Afternoon Ramesh from Brisbane [Ramesh krishna]

A: Welcome Ramesh

Audience Question:

Q: Cheers from Jytte at SPI [Anna Karin Jytte Holmqvist]

A: Welcome Anna.

Q: Thanks [Anna Karin Jytte Holmqvist]

Audience Question:

Q: Good afternoon,

Jahangir from Sydney

A: Welcome MD Jahangir

Audience Question:

Q: Hi Prangtip Kotchapornjaratkun]

A: Glad to have you online Prangtip

Audience Question:

Q: Good afternoon, Parth from Melbourne [PARTH PATEL]

A: Welcome Parth.

Audience Question:

Q: Hi this is Samriti from Melbourne [Samriti Tandon]

A: Hi Samriti.

Audience Question:

Q: Hi Michael from Sydney [Michael Voon]

A: Hi Michael

Audience Question:

Q: Hi Anu from Melbourne [Anusuya devi Sreehari]

A: Hi Anu, welcome

Audience Question:

Q: What if the student did not come to get the qualifications in 30 calendar days?[Ankit Datta]

A: Thank you for your question Ankit. I will have Angela answer at the end of the webinar.

Audience Question:

Q: hello [Prangtip Kotchapornjaratkun]

A: Hello Prangtip

Audience Question:

Q: Hi everyone [Abed Miah]

Audience Question:

Q: AQF logo shouldn't be there [Anumeha Jain Ahuja]

A: Thank you

Audience Question:

Q: NRT logo colour incorrect [Natasha Canas]

Audience Question:

Q: spelling mistakes [Tina Fitchett]

Audience Question:

Q: no certificate number [Tina Fitchett]

Audience Question:

Q: qual code not before qual name [Anika Duffy]

Audience Question:

Q: can't issue for a part of a qualification [Asiri Bowalgaha]

Audience Question:

Q: Unit code after title [Krystie-Lee Welsh]

Audience Question:

Q: code should be first [Susan Tull]

Audience Question:

Q: course code wrong way around [Paul Davies]

Audience Question:

Q: the code should be first [Prescilla woodley]

Audience Question:

Q: Qualification issue date is missing [zafar chowdhury]

Audience Question:

Q: ACN/ABN number [Michelle Fitton]

Audience Question:

Q: It should state that the language of delivery was English

Q: Love technology! [Susan Tull]

Q: ACN/ABN number [Michelle Fitton] A: Try the arrow on keyboard

Audience Question:

Q: No company seal [Margaret Dellosa]

Audience Question:

Q: No ABN [Kerrie Eagle]

Audience Question:

Q: abn + can [Leah Johnston]

Audience Question:

Q: Activity only is the watermark here...i think [Sunaina Sangwan]

Audience Question:

Q: No issue date [Natasha Canas]

Audience Question:

Q: aqt logo and this qualification etc

Audience Question:

Q: Company seal is missing [POONAM JOON]

Audience Question:

Q: If it's a CRICOS provider we need CRICOS Number as well [Ankit Datta]

Audience Question:

Q: only see logo [Paul Davies]

Audience Question:

Q: NTR logo [Tina Fitchett]

Audience Question:

Q: nrt logo [Susan Tull]

Audience Question:

Q: NRT logo shouldn't be there [Tina Fitchett]

Audience Question:

Q: NRT logo [Anumeha Jain Ahuja]

Audience Question:

Q: NRT logo can't be on record of results [Anika Duffy] [

Audience Question:

Q: nrt logo [Paul Davies] [info@ja-kad.com.au]

Audience Question:

Q: year of qualification [PARTH PATEL]

Audience Question:

Q: Nrt logo [Ankit Datta]

Audience Question:

Q: rto contact details [Paul Davies]

Audience Question:

Q: It should say Competent and Credit Transfer [Anumeha Jain Ahuja]

:

Audience Question:

Q: Result key [Ankit Datta]

Audience Question:

Q: What does 'C' and 'CT' refers to [Anumeha Jain Ahuja]

A: Thank you for your question Anumeha, I believe Angela is answering this now.

Audience Question:

Q: Fulfilled the following requirements for...[Natasha Canas]

Audience Question:

Q: Date of completion [Sirazum Munira Syeda]

Audience Question:

Q: Does the record of results have to have the qualification number [Kerrie Eagle]

A: Thank you for your question Kerrie. I will have Angela answer at the end of the webinar.

Audience Question:

Q: RE ABN number - I can't see mention of the ABN number requirement on the Certificate or SOA. [Michelle Fitton]

Audience Question:

Q: Do you need to include the ACN/ABN number? I am looking at the ASQA Fact sheet and I can[Michelle Fitton]

Audience Question:

Q: Could you please elaborate on "How can a RTO protect and limit access to a electronic signature"[Anumeha Jain Ahuja]

Audience Question:

Q: If training &/or assessment was delivered in another language other than English, does this include one or two words in another language or the entire training/assessment?

A: Thank you Karen for your question. I have taken note and will draw Angela's attention to it at the end in question time.

Audience Question:

Q: ASQA suggested format for record of results includes the "unit details, results and date enrolled" to be displayed. Student enrolment date into units could be a significant amount of time prior to being resulted in that unit. Is it mandatory for the "enrolment date" to be displayed or can the RTO display the "commencement date of unit"? [mandy Crack]

Audience Question:

Q: Should we include those units in Statement of Attainment for which RTO has done credit transfer? [Sunaina Sangwan]

Audience Question:

Q: what if there is a pre req unit as a CT and the student wanted to completed another unit however we need to acknowledge the pre -req on the record of results [Tina Fitchett]

A: what if there is a pre req unit as a CT and the student wanted to completed another unit however we need to acknowledge the pre -req on the record of results

Audience Question:

Q: and is it is not pre-req? [Sunaina Sangwan]

Audience Question:

Q: also, do we mention that CT unit in statement of attainment? [Sunaina Sangwan]

Audience Question:

Q: can you confirm that RTO contact details are required on certificates/ Statements of Attainment? Thanks [Helen Arnold]

Audience Question:

Q: thank you for the effective presentation. [Bharat Poudel]

A: Thank you Bharat.

Q: Thank you. Great presentation. [Susan Tull]

Audience Question:

Q: Thank you Angela [Meenu Jalal]]

A: Thank you Meenu, have a great afternoon.

Audience Question:

Q: Thanks Angela [POONAM JOON] [

A: Thanks Poonam, have a great day.

Audience Question:

Q: It was really an informative session [POONAM JOON]

Audience Question:

Q: What is the process if we have a qualification ready to issue but cannot get the student's USI from them? [Natasha Canas]

Audience Question:

Q: Thankyou Angela [Harsh SRIVASTAVA]

Audience Question:

Q: good session, thank you :) [Paul Davies]

Audience Question:

Q: Got it. Thanks [Anumeha Jain Ahuja]

Audience Question:

Q: Useful session, thank you Angela [Michael Voon]

A: Thank you for your kind feedback.

Audience Question:

Q: just to confirm: does a SOA have to be issued within 30 calendar days as certificates?[Katia Shiraiwa]

Audience Question:

Q: great session [PARTH PATEL]

Audience Question:

Q: Thank you!![PARTH PATEL]

Audience Question:

Q: Thank you, Angela [Anusuya devi Sreehari]

Audience Question:

Q: Thank you [Mamita Mishra]

Audience Question:

Q: Is the issued date the date you have actually issued the certificate or the date the student has been deemed competent and eligible for a certificate?[Anika Duffy]

Audience Question:

Q: Thanks for the session Angela [Ankit Datta]

Audience Question:

Q: Can USI be electronically stored on SRMS? Is this deemed that the RTO has maintain privacy of students USI?[Karen Waniczek]

Audience Question:

Q: Thank You.[MD JAHANGIR ALAM]

Audience Question:

Q: thank you, very informative.. [Tina Fitchett]

A: Thank you Tina. Have a great afternoon.

Audience Question:

Q: Thanks Angela [Sethu Ramasamy]

Audience Question:

Q: Thank you for the session today. [Vicki Macdonald]

Audience Question:

Q: Thank you.[Jo-Anne Taylor]

Audience Question:

Q: Thank you very much for an excellent session. [Prescilla woodley]

A: Thank you for kind feedback Prescilla.

Q: Thank you!! it was a very informative session....[Katia Shiraiwa]

Q: Thank you for such a wonderful session Sunaina Sangwan]

Audience Question:

Q: Thank You Angela and Bronwyn for the informative session. Werner [Werner Muller]

Q: Thank you!! [Gagandeep Kaur]

Audience Question:

Q: I have one question sorry for delay..[Janaki Paudel]

A: Thanks Janaki can you please type your question

Audience Question:

Q: How long do we hold onto the Certificate if we're struggling to get the USI? How long is too long?[Natasha Canas]

Audience Question:

Q: Actually, student enrolled for a 26 weeks course. But student finishes in a 40 weeks How do we issue certificate in terms of date of issue? [Janaki Paudel]

Audience Question:

Q: Thanks for an informative session [Karen Waniczek]

Audience Question:

Q: Thank you Bronwyn too [Michael Voon]

A: Pleasure

Audience Question:

Q: Ok --- that's good information. [Janaki Paudel]

Audience Question:

Q: Thank you [Natasha Canas]

Audience Question:

Q: Ok Thank you [Janaki Paudel]

Audience Question:

Q: Yes I did [Janaki Paudel]

Audience Question:

Q: thank you [Roula Christodoulides]

Audience Question:

Q: Thank you for opportunity [Janaki Paudel]

Q: Thank you [Rusha Sharma] [rusha.sharma@yahoo.com] [Q: 1:16 PM]